

Delta Sigma Theta Sorority, Inc.

**Greater Cleveland Alumnae
Chapter
Policies and Procedures**

Chapter #115

P.O. Box 221368

Beachwood, Ohio 44122

www.dstcleveland.org

Policies and Procedures Committee

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INTRODUCTION

The Policies and Procedures for the **Greater Cleveland Alumnae** Chapter of Delta Sigma Theta Sorority, Inc. (Herein referred to as the chapter) are in accordance with the National Constitution and Bylaws wherever applicable to Chapters except those identified herein. All chapters of Delta Sigma Theta Sorority, Inc. are governed by the State Statutes and Laws, Corporate Charter and Articles of Incorporation, Constitution and Bylaws, Chapter Policies and Procedures, Rules of Order Form, and Robert's Rules of Order. All matters not covered by the Constitution and Bylaws and other governing documents of the Sorority will be governed by the current edition of Robert's Rules of Order, Newly Revised.

Administrative Resources and Tools (listed alphabetically)

Brand Guide, Chapter Management Handbook, Code of Conduct, Delta Technology Guidelines (DTG), Delta Style Guide, Fiscal Officers Manual, Internal Audit Manual, Membership Intake Program Documents (e.g., Administrative Procedures for Membership Intake, Membership Intake Program, Pyramid Study Guide), Protocol and Traditions Manual, and The Ritual.

Each chapter develops its unique Rules of Order and Policies and Procedures that officially disseminates the rules of conduct or procedures of members. These policies and procedures are specific to the **Greater Cleveland Alumnae** Chapter, and they describe the manner in which our chapter operates. Chapter Policies and Procedures include areas not covered by the Constitution and Bylaws and other governing documents of the sorority. They attempt to solve problems, make wise decisions and maintain control to manage chapter affairs.

It is important to note that a **“policy”** states what must be done. A **“procedure”** describes how, when, and by whom something is to be done.”¹

ARTICLE I: CHAPTER INFORMATION

Section 1: Name/Location/Number

- A. The chapter is called the **Greater Cleveland Alumnae Chapter**.
- B. The chapter is located in the state of **Ohio**.
- C. The **Greater Cleveland Alumnae Chapter** is assigned to the **Midwest Region** of the Sorority
- D. The chapter number is **115**.

Section 2: Service Area

- A. The **Greater Cleveland Alumnae** Chapter serves the **Greater Cleveland Community**.

Section 3: Contact Information

- A. Mailing address: **P.O. Box 221368, Beachwood, OH 44122**
- B. Website: **www.dstcleveand.org**
- C. Email address: **president@dstcleveand.org**
- D. Chapter Social Media Accounts: Facebook, **Twitter**, **Instagram**, etc.
 - 1. **Facebook** – Greater Cleveland Alumnae Chapter of Delta Sigma Theta Sorority, Inc. – Public
 - 2. **Facebook** – Greater Cleveland Alumnae Chapter – Sisters Only - Restricted
 - 3. **Twitter** – Greater Cleveland – Public
 - 4. **Instagram** – dstcleveand – Public
 - 5. **YouTube** – Greater Cleveland Alumnae Chapter Deltas – Public

ARTICLE II: CHAPTER STRUCTURE, GOVERNING BODIES & RESPONSIBILITIES

The ruling authority of the chapter will be the Grand Chapter of Delta Sigma Theta Sorority, Inc. Locally the chapter will be governed by the elected officers, elected positions and appointed positions.

Section 1: Executive Committee

- A. The Executive Committee is comprised of the following officers: President, **First Vice President**, **Second Vice President**, Recording Secretary, Corresponding Secretary, Financial Secretary, Treasurer.
- B. The President serves as chairperson of the committee.
- C. The President develops the agenda, and the Recording Secretary prepares the agenda for the Executive Committee.
- D. Meets at the call of the President or at the request of a majority of Executive Committee members.
- E. Represents and responds on behalf of the Chapter in emergencies when it is not feasible to present at either Executive Board or Chapter meetings.

Section 2: Executive Board

- A. The Executive Board is composed of all elected officers, chairpersons of the chapter standing committees, elected and appointed positions as specified in the Chapter Management Handbook.
- B. Special Committee Chairs, Sub-Committee Chairs and Ad Hoc Committee Chairs do not have a vote on the executive board. They may attend and present at Executive Board meetings at the request of the President. They do not have a vote on the executive board.
- C. The executive board consists of the following:
 - 1. **President (Chair)**
 - 2. **First Vice President**
 - 3. **Second Vice President**

4. Recording Secretary
5. Corresponding Secretary
6. Treasurer
7. Financial Secretary
8. Assistant Financial Secretary
9. Chair of the Internal Audit Committee
10. Chair of the Nominating Committee
11. Chaplain
12. Sergeant-at-Arms
13. Parliamentarian
14. Journalist
15. Historian
16. Custodian of Properties
17. Emergency Response Coordinator
18. Immediate Past President
19. Chair of Budget and Finance Committee
20. Risk Management Coordinator
21. Chairs of the Standing Committees

- D. Is responsible for general management of chapter affairs between business meetings.
 E. Makes recommendations to the body on committee reports for action.

Section 3: COMMITTEES

A. Standing

1. Performs a continuing task related to chapter operation and remains in existence throughout the sorority year.
2. The Standing Committees of the chapter are:
 - a. Executive Committee
 - b. Executive Board
 - c. Arts and Letters
 - d. Budget and Finance
 - e. Emergency Response
 - f. Fundraising
 - g. Heritage and Archives
 - h. Hospitality and Courtesies
 - i. Communication and Public Relations *
 - j. Internal Audit
 - k. Membership Services
 - i. Collegiate Connection
 - ii. C.O.R.D.S. (Committee of Retired Delta Sorors)
 - iii. Music
 - iv. Roster
 - v. Social
 - vi. First Event
 - l. Nominating Committee
 - m. Policies and Procedures
 - n. Program Planning and Development
 - o. Economic Development **

- p. *Educational Development* **
 - i. *Delta Academy*
 - ii. *Delta GEMS*
 - iii. *EMBODI*
 - iv. *Teen Lift*
 - v. *Teen and Young Mothers Support*
- q. International Awareness and Involvement
- r. Physical and Mental Health
 - i. *Domestic Violence Awareness*
- s. Risk Management
- t. Protocol and Traditions *
- u. Ritual and Ceremonies *
- v. Scholarship
- w. Social Action (in support of Political Awareness and Involvement)
- x. Technology*
- y. *Chaplain Council*
- z. *Delta D.E.A.R.S.*
- aa. *Facility Services*
- bb. *LEAD*
- cc. *Strategic Planning and Evaluation*

* May Be Combined with other committees (e.g., Communications and Public Relations and Technology; Protocol and Traditions/Rituals and Ceremonies)

** May Be Added as Standing or Subcommittee

B. Special

1. These committees are established by the President to focus on a specific area or project as needed. Such committees would only be established when a standing or appointed committee could not execute the needed duties.
2. When the task is done, the committee's business is considered complete, and the committee is dismissed.
3. Special Committee Chairs may attend Executive Board meeting at the request of the President.
4. The Special Committees of the chapter are:
 - a. Elections
 - b. Minerva Circle
 - c. *Founders Day*
 - d. *National Pan-Hellenic*
 - e. *Past Presidents Council*
 - f. *Step Team*
 - g. *Convention and Conferences*
 - h. *Contract Coordinator(s)*
 - i. *Investment Committee*

ARTICLE III: ELECTED OFFICERS and OTHER LEADERSHIP POSITIONS

Section 1: Duties and Responsibilities of Elected Officers

A. PRESIDENT

1. Provides leadership and gives administrative guidance and direction to the structure and programming of the chapter.
2. Officially represents the chapter.
3. Serves as chapter Voting Delegate for National Convention and Regional Conference; reports Grand Chapter updates back to the body at the first business meeting after the National Convention or Regional Conference. **In the event the President and First Vice-President are unable to serve as delegate and/or alternate to National Convention or Regional Conference the chapter will follow the order of succession as outlined in the Policies and Procedures.**
4. Oversees Chapter Operations.
5. Oversees and adheres to the responsibilities of the President in the current Fiscal Officers Manual.
6. Leads ritualistic services and ceremonies.
7. Appoints all Chairs, Co-Chairs and committee members unless designated by election or the chapter Policies and Procedures.
8. Fills vacancies according to the "Filling Vacancies" section.
9. Ensures corporate accountability reports are completed and submitted, and that chapter compliance is met by established deadlines.
10. Reviews and approves all chapter communications, publications, etc.
11. Submits a copy of correspondence (National Headquarters, Regional, State, and Local) to appropriate committees.
12. Serves as chair of Executive Committee (EC) and Executive Board (EB).
13. Signs all contracts for the chapter.
14. Conducts a transition meeting involving incoming and outgoing elected officers, elected committee chairs and members.
15. Ensures the chapter operates under an approved budget.
16. Is one of three persons authorized to sign all Purchase Order's (PO's), reimbursement Vouchers and checks (except her own check).
17. Serves as member of the Budget and Finance Committee.
18. Serves as ex officio member of chapter committees, except the Elections Committee (when she is a candidate), Nominating Committee and Internal Audit Committee.
19. Serves as a member of the Minerva Circle by virtue of position.
20. Reviews the Internal Audit report prior to the Internal Audit Chair submitting in the Red Zone by the due dates.
21. Completes and signs and ensures that all Fiscal Officers have completed and signed the Acceptance of Fiduciary Responsibility Form and keeps them for as long as they are in that office and she is President. Submits the forms to Grand Chapter via the Red Zone.
22. Votes only in matters of secret ballot and/or to break a tie vote.
23. Performs other duties as noted in the Chapter Management Handbook, the Fiscal Officers Manual and as directed by Grand Chapter.
24. **Strengthens public relations and maintains cooperative relations with other organizations.**
25. **Attends finance workshops.**

B. FIRST VICE PRESIDENT

1. Performs all duties of the office of President, with the exception of the fiscal and Minerva Circle duties, at the request of, in the absence of, or upon the resignation or incapacitation of the President.
2. Serves as Alternate Delegate to National Convention and/or Regional Conference; reports Grand Chapter updates back to the body at the first business meeting after National Convention or Regional Conference in conjunction with the Chapter President. In the event the President and First Vice-President are unable to serve as delegate and/or alternate to National Convention or Regional Conference the chapter will follow the order of succession as outlined in the Policies and Procedures.
3. Serves as Chair of the Program Planning and Development Committee.
4. Assists the President in appointing program chairpersons.
5. Serves as a member of Executive Committee and Executive Board.
6. Serves as a member of the Budget and Finance Committee.
7. Performs other duties as noted in the Chapter Management Handbook and as directed by Grand Chapter.
8. Coordinates the chapter's annual program and calendar, and approves all changes to meeting and event dates, times, and locations to the approved chapter calendar for any sorority year.
9. Plans a Leadership Retreat/Workshop for the Executive Board annually.
10. Issues and collects all committee files, records, reports, and property of Greater Cleveland Alumnae Chapter held by any committee.
11. Serves as a member of the Risk Management committee.

C. SECOND VICE PRESIDENT

1. Performs specified duties, with the exception of the fiscal and Minerva Circle duties in absence of and at request of the President.
2. Serves as Alternate Delegate to National Convention and/or Regional Conference; if the First Vice President is unable to attend and reports Grand Chapter updates back to the body at the first business meeting after National Convention or Regional Conference in conjunction with the Chapter President.
3. Serves as chair of the Membership Services Committee.
4. Serves as Leader of Minerva Circle.
5. Assists the President in appointing appropriate committee chairpersons.
6. Serves as a member of the Executive Committee and Executive Board.
7. Coordinates other activities as deemed necessary by the President.
8. Performs other duties as noted in the Chapter Management Handbook and as directed by Grand Chapter.
9. Plans and notifies the membership of fellowship activities.

D. RECORDING SECRETARY

1. Records accurate minutes of all chapter business meetings, Executive Board, special and called meetings.
2. Ensures minutes of previous Executive Board or Chapter meeting are presented to the President within two weeks following the meeting.
3. Distributes copies of previous minutes to members at current Executive Board, Chapter Meeting or if applicable posted in the Members Only section of the chapter website.
4. Responsible for accurate records of attendance at chapter and Executive Board meetings.

5. Records all chapter votes.
6. Obtains, maintains and secures all minutes and committee reports in a permanent media of record.
7. Ensures chapter adheres to document retention policies.
8. Serves as the custodian of all of the chapter's records.
9. Performs other duties as noted in the Chapter Management Handbook and as directed by Grand Chapter.
10. Records the minutes of the chapter Executive Committee meetings.
11. Keeps attendance records for chapter members at every meeting.

E. CORRESPONDING SECRETARY

1. Assists the President with the official correspondence of the Chapter.
2. Reads correspondences to membership.
3. Sends meeting notices to membership.
4. Picks up the mail weekly from chapter's post office box and makes President aware of all incoming correspondence.
5. Advises chapter President of all correspondence received before distributing to chapter officers and committee chairs.
6. Distributes committee correspondence to appropriate Chair or designee.
7. Provides a log of National, Regional, State and Local correspondence at Executive Board meetings and to members at business meetings.
8. At the direction of the president, sends written notice at least ten (10) days prior to: the election of chapter officers; election of committee chairs and members; vote to proceed or not to proceed with membership intake; and voting on the acceptance of applicants into the sorority. Written notice may include email, USPS, or other appropriate forms of communication deemed acceptable by the Regional Director.
9. Responsible for obtaining, maintaining and securing all yearly correspondence in a permanent file/folder.
10. Performs other duties as noted in the Chapter Management Handbook and as directed by Grand Chapter.
11. Responsible for electronic communication to chapter members.
12. Coordinates with the Communications and Public Relations and Technology Committees regarding receipt and dissemination of information, communications, as well as publications to or from the chapter.

F. FINANCIAL SECRETARY

1. Adheres to responsibilities of the Financial Secretary role in the Fiscal Officers Manual.
2. Receives, issues receipts for and keeps records of all income and related funds to the Chapter.
3. Coordinates with the Treasurer to ensure that all receipts for funds collected are deposited within two (2) business days.
4. One of three persons authorized to sign bank checks. Position does not sign her own check.
5. Assists Treasurer in the preparation of Grand Chapter dues payments and annual financial report.
6. Prepares a written and verbal report for presentation at each monthly Executive Board and Chapter meeting. This report will reflect a summarization of all income received for the period excluding interest.
7. Notifies Corresponding Secretary and President to alert members via chapter correspondence regarding the amount and deadline of dues collection.
8. Serves as member of Budget and Finance committee.
9. Serves as a member of the Minerva Circle.

10. Notifies the Chapter President regarding any lapse of eligibility of chapter officers, appointed/elected positions, committee chairs and committee members.
11. Transacts all business in Executive Board or, sorority meetings (including writing checks), or special business meetings at the request of the President.
12. Prepares the roster of financial chapter members.
13. Completes and signs the Acceptance of Fiduciary Responsibility Form.
14. Responsible for turning books over to Internal Audit Committee two weeks after the fiscal year closes or at the request of Internal Audit Chair.
15. Performs other duties as noted in the Chapter Management Handbook and as directed by Grand Chapter.
16. Performs a follow up verification on non-chapter members upon submission of the information card of a non-chapter member Soror who attended a chapter meeting, or designated event.
17. Reports the number of financial members at the meeting and provides a financial list of chapter members to all elected officers and stipulated chairs.
18. Provides the Nominating Committee and Elections Committee with a list of financial members for the past two years.

G. ASSISTANT FINANCIAL SECRETARY

1. Performs all duties of the office of Financial Secretary except for signing checks and Minerva Circle duties, at the request of, in the absence of, or upon the resignation or incapacitation of the Financial Secretary.
2. Serves as a member of the budget and finance committee.
3. Completes and signs Acceptance of Fiduciary Responsibility Form.
4. Performs other duties as noted in the Fiscal Officers Manual, Chapter Management Handbook and as directed by Grand Chapter.
5. Checks all financial reports submitted by committee chairs.
6. Reviews all vouchers for availability of funds and assign numbers for processing.
7. Reviews all remittances and assigns numbers to vouchers for processing.

H. TREASURER

1. Adheres to responsibilities of the Treasurer in the Fiscal Officers Manual.
2. Monitors expenditures of the Chapter budget.
3. Is one of three persons authorized to sign all Purchase Order's (PO's), Reimbursement Vouchers and checks (except her own check).
4. Disburses all outgoing funds, such as purchase orders, chapter member reimbursements and committee expenses.
5. Serves as keeper of chapter funds and accounts for all income and expenditures.
6. Prepares a written and verbal report for presentation at each monthly Executive Board and Chapter meeting of the written bank reconciliation. This report will reflect an exact statement of income, disbursements and summary ledger on a monthly basis.
7. Balances monthly bank statements and merchant and/or electronic payment system accounts.
8. Disburses and processes chapter expense vouchers for reimbursement.
9. Works closely with Financial Secretary to ensure all financial records are accurate.
10. Deposits all funds within two (2) business days of receipt by the Financial Secretary.
11. Notifies individuals and Financial Secretary of checks returned by the bank for insufficient funds and the charge for each returned check.
12. Ensures the bookkeeping policies are followed as outlined in the current Fiscal Officers Manual.

13. Transacts all financial business in Executive Board or sorority meetings (including writing checks), or special business meetings at the request of the President.
14. Checks relevant budgets prior to issuing checks.
15. Ensures voucher process is used for disbursement of funds.
16. Retains copies of all expense receipts along with reimbursement vouchers submitted for payment.
17. Responsible for turning books over to Internal Audit Committee two weeks after the fiscal year closes or at the request of Internal Audit Chair.
18. Ensures all fiscal officers are bonded.
19. Completes and signs the Acceptance of Fiduciary Responsibility Form.
20. Performs other duties as noted in the Fiscal Officers Manual, Chapter Management Handbook and as directed by Grand Chapter.
21. Prepares and publishes the Reimbursement Schedule as provided in the Travel Policy for each sorority year.
22. Reconciles all financial reports.

Section 2: Duties and Responsibilities of Appointed Positions

** Must be an appointed position only

A. Parliamentarian **

1. Advises, upon request of the Chapter President, other officers, committees and member on matters of parliamentary procedures according to Grand Chapter's Constitution and Bylaws, the chapter's Policies and Procedures and current edition Robert's Rules of Order Newly Revised.
2. Serves as the Chair of the Policies and Procedures Committee.
3. Is knowledgeable of the local Chapter's Rules of Order and other Grand Chapter administrative resources related to her appointed position.

B. Chaplain **

1. Sets the spiritual tone of the meeting when so requested.
2. Serves in this capacity at other gatherings at the request of the President.
3. Fulfills the role outlined in the Ritual for chapter meetings and ceremonies.
4. Participates in Omega Omega services.
5. Must keep accurate record of deceased members of the chapters for reports to Grand Chapter.
6. Serves as the Leader of the Chaplain Council.
7. Serves as a member of the Hospitality and Courtesies Committee.

C. Emergency Response Coordinator **

1. The Emergency Response Coordinator chairs the Emergency response Committee.
2. Maintains sufficient levels of preparedness to respond to major natural disasters at the local level as well as per national mandates.
3. Develop, document, and execute a strategic plan that anticipates emergency situations in which members of the chapter might find themselves and proactively prepares sorors to survive such situations.
4. Adhere to the guidelines and instructions in the Emergency Response Toolkit.

D. Sergeant-At-Arms **

1. Fulfills the role as outlined in the Ritual for chapter meetings and ceremonies.
2. Assists President in keeping order at all times.
3. Supervises admittance of all persons to chapter meetings.

4. Guards against intrusion.
5. Ensures the chapter, members and visitors adhere to the guidelines of the current Protocol and Traditions Manual upon entry to meetings and ceremonies.
6. Notifies the Recording Secretary the determination of a quorum.
7. Keeps attendance records at each meeting and turns it over to the Recording Secretary.
8. Ensures the membership verification process as set forth in the Chapter Policies and Procedures is followed at all designated meetings.

E. Historian **

1. Maintains an annual summary of all chapter activities in a compiled scrapbook, including photographs, news clippings, programs, and other artifacts, as necessary.
2. Submits a written chronicle of the year's chapter activities to the chapter at the end of each fiscal year.
3. Maintains a list of chapter awards, certificates, etc.
4. Ensures that pictures are taken at all chapter activities, National Conventions, and Regional Conferences.
5. Displays the chapter scrapbook and other applicable items as requested and on special chapter occasions throughout the Sorority year.
6. Serves as Chair of Heritage and Archives.

F. Journalist **

1. Collects and disseminates timely information to the general public regarding the Chapter's community service and related activities that may be of interest to the public.
2. Advises the Executive Board on matters pertaining to strengthening public relations in the community.
3. Serves as chair of the Communications and Public Relations Committee.
4. Serves as a member of Heritage and Archives.
5. Writes, edits, and submits Chapter news items to the local, regional and Grand Chapter news media with approval from the Chapter President.

G. Custodian of Properties **

1. Properly stores and maintains in fine condition all ritual and chapter properties for use during chapter meetings and other sorority functions.
2. Maintains a written inventory of all chapter properties and submit an annual report to the President, with a copy to the Recording Secretary.
3. Ensures that properties are available for meetings and other sorority functions as required.
4. Ensures that the procedures for documenting the inventory of chapter properties, including the maintenance of a database, inventory forms, and lending and tracking of chapter properties are followed.
5. Contacts any soror who has not returned Chapter properties within one week following the occasion.
6. Is responsible for the lending and return of chapter properties for Delta functions and related activities with approval of Chapter President.
7. Maintains all ritualistic properties and possessions in official chapter storage facilities.

H. Internal Audit Committee Members **

1. The committee consists of **2-6** members appointed by the President.
2. The committee audits the chapter's records in accordance with the procedures listed in the Internal Audit Manual.

3. Whenever possible, a member of the Internal Audit Committee should be a member who has earned one of the following designations: Certified Public Accountant, Certified Internal Auditor, Certified Management Accountant or earned one of the following degrees: a Doctorate, master's or bachelor's in accounting, finance, business administration or any other related major or possess five (5) or more years of current experience in auditing, internal controls or finance.

I. Risk Management Coordinator **

1. Works with President and Committees to conduct Risk Management training for chapter members and volunteers when appropriate.
2. Identifies, obtains background checks and selects volunteers to work with participants of chapter youth programs when needed.
3. Monitors youth program activities to ensure planning is based on the four forms of Risk Management; reputation, emotional/psychological, financial and physical.
4. Ensures youth program activities consistently demonstrate the best interest of participating youth and Delta.
5. Ensures the chapter adheres to policies established in the Risk Management Manual.
6. The Risk Management Coordinator serves as chair of the Risk Management Committee.
7. Encouraged to participate in National and Regional Risk Management workshops, teleconferences and webinars.

J. Committee Chairs:

1. Works with the committee to carry out the programs of the Sorority's Five Point Programmatic Thrust
2. Facilitates and coordinates tasks to get the committee's work accomplished.
3. Submits a budget no later than **October 1st** to the Budget and Finance Committee.
4. Prepares written committee reports to the EB for the committee to be placed on the agenda for chapter meeting.
5. Approves only budgeted committee expenses.
6. Signs all committed POs/Reimbursement Vouchers before forwarding to the President for signature, prior to any fund disbursement.
7. Ensures President signs all contracts and letters to external parties.
8. Advises the Treasurer of all vendor's payment requirements and timetables.
9. Ensures general liability insurance is secured for all programs or events attended by individuals that are not members of the chapter.
10. Submits all signed vouchers with receipts at Executive Board, Chapter meetings or special called meetings designated by the President.
11. Reconciles budget expenses before signing a committee member's PO/Reimbursement Voucher.
12. All committee meetings are open to the Chapter for attendance except for Nominating, Minerva Circle and Elections.
13. The Chair of each committee completes and submits to the Chapter President a written Evaluation Form at the end of the sororal year.
14. Presents a budget for pre-approval for ticket and event sale(s) to the Treasurer and the Budget and Finance Committee to ensure all necessary fees and expenses have been captured in the budget and ticket/event sale price(s).
15. Submits a copy of the committee report to the chapter president and maintain one copy in a committee folder along with all other reports and records.
16. Submit the following reports:
 - a. A committee report each month regarding monthly committee meeting(s).

- b. A mid-year report by January 31st of each sorority year.
 - c. Final report within 30 days of the signature event and submission of approved reconciliation report to the Treasurer and Finance Committee.
 - d. A monthly calendar for the ensuing sorority year in March.
 - e. An annual/year– end report by June 1st.
17. Maintains all committee records and reports and submit them to the First Vice-President at the end of the term of office. These reports will be passed to the next committee Chair for review.
18. The committee chair(s) must notify the First Vice President in advance to obtain approval of any change of the committee’s meeting date(s) and/or location(s), including committee events, on the current chapter calendar.
19. Chapter committees and subcommittees will submit all meeting dates in advance to the First Vice-President for amendments to the annual program and chapter calendar.
20. Follows event and vendor contract review procedures outlined below:
- a. Reviews current list of vendors and venues compiled by the chapter.
 - b. Completes and submits the Contract Review Form with a copy of the agreement attached, and/or Vendor Engagement Form (one for each vendor if changes to template are requested only) to the Contract Coordinator(s).
 - i. Indicates on the Contract Review Form if an insurance rider is needed so the Contract Coordinator can notify the Treasurer to complete and submit the insurance application to the insurer.
 - ii. Allows at least two weeks for review, insurance application, where applicable, approval, and signatures to be obtained to complete the review and signatures for the contract approval process.
 - iii. If bus trips or other field trips are planned, notifies the Treasurer to get an additional rider, typically at no cost, for but not limited to, youth participation in Labor Day Parade, Scholarship Dance and Day Party events, formal dance, bus trips to Regional Conference, chapter planned event e.g., Cavaliers’ game, Broadway styled play, etc. (Youth groups get a blanket rider at no cost for events held at the Delta Center).
 - c. Serves on a negotiations team with the Contract Coordinator and the Chapter President when price negotiation for a contract or vendor contract is required.
 - i. If negotiations are needed, schedules the initial contact with the vendor/event coordinator or contact person and the negotiations team by arranging a mutually agreeable date for a conference call or meeting. The chair also arranges a conference call or meeting when cancelation of an event is required or contemplated after a contract has been signed and given to the contracting vendor.
 - ii. If committees plan to have events at the same venues, lets the negotiations team members know to leverage for the best prices.
 - d. Reviews and approves contracts with the Contract Coordinator and Chapter President prior to the signing of the contract by the President. Vendor contracts only need Contract Coordinator review if the vendor seeks to make changes to the Chapter Template, which is not preferred or recommended. **ONLY THE CHAPTER PRESIDENT CAN SIGN CONTRACTS FOR OR ON BEHALF OF THE GREATER CLEVELAND ALUMNAE CHAPTER.**

Section 3: Duties and Responsibilities of Elected Positions

A. Nominating Committee Chair and Members

1. The committee will consist of one (1) Chairperson and **four (4)** members of the chapter.
2. Members of the Nominating Committee will be elected by a majority vote of the members present and voting at the time of chapter elections in **April**.
3. The committee will solicit and receive nominations from chapter members for all elected officers and positions, including the Minerva Circle, **Delta of the Year, and other special chapter Awards/Recognitions** to create a slate of candidates.
4. The Chair and the members of the Nominating Committee serve only one (1) term and cannot be a candidate for any elective office while serving on the Nominating Committee.
5. Members of the Nominating Committee are ineligible to run for office while serving on the Committee. The chair and members of the Chapter Nominating Committee must resign prior to the call for nominations to be eligible to run for an office or position.

B. Internal Audit Committee Chair

1. The Chair is elected during the chapter election of officers.
2. Audits the chapter's records on a quarterly and annual basis in accordance with the procedures listed in the Internal Audit Manual.
3. Establishes a schedule for the year as to when the audit will be completed and when records will be collected.
4. The chairperson collects the required financial records from the financial officers in accordance with the schedule recommended by the National Internal Audit Committee.
5. The financial records should be returned to the fiscal officers as soon as possible, but before the next scheduled Executive Board meeting.
6. A draft of the audit report should be discussed with the fiscal officers before the Audit report is finalized.
7. The chairperson makes a report to the chapter of the summary audit findings and recommendations for improvements, if any.
8. The chairperson of the audit committee will submit the quarterly Internal Audit Report on-line in the Red Zone in accordance with the Internal Audit Manual schedule.
9. The chairperson provides the Detailed Audit report to the Recording Secretary and make it available for review at the Executive Board and Chapter meetings.
10. If the services of a CPA are required, the chair will coordinate with the treasurer to provide the books to the CPA for the external Review or Audit.
11. The chairperson will complete the Annual Internal Audit Report (IAR-1) in the Red Zone and upload the documents obtained from the CPA and the Signature Pages (signed by the audit committee members) into the Red Zone by the required deadlines outlined in the Internal Audit manual.
12. The chairperson reviews the CPAs report with the president and financial officers, then the Executive Board and finally the chapter.
13. Performs other duties as noted in the Internal Audit Manual and as directed by Grand Chapter.

C. Minerva Circle

1. The duties and responsibilities of the Minerva Circle are detailed in the Membership Intake Program.
2. Members are eligible to serve on this committee, according to the criteria established in the Administrative Procedures for Membership Intake.

D. Budget and Finance Committee Chair

1. **Makes recommendations for an annual budget, general financial policies, including auditing procedures and budget modifications as needed.**

2. Distributes Budget Request Forms to chapter committees and provides an Unbudgeted Request Form when needed.
3. Reviews financial procedures annually with committee chairs.
4. Presents the operating budget prepared by the Committee for the ensuing fiscal year to the chapter for approval by November of each sorority year.
5. Reviews all returned unclaimed scholarship and monetary awards, excess proceeds from the chapter's ticketed or sales events, and unconsumed dues for consideration and recommendations for the budget based thereon, including restrictions on unclaimed scholarship and monetary awards.

Section 4: Term of Office

A. Limits of Office

1. Elected Chapter officers, elected chairs and positions are elected every **two (2)** years.
2. Nominating Committee Chair and Nominating Committee members can only serve one (1) term.
3. Chapter officers cannot serve more than two (2) consecutive terms in the same office.
4. One term equals **two (2) years**.
5. No member may hold more than one (1) elected office at a time, with the exception of being elected to the Minerva Circle.

B. Assumption of office

1. Elected Chapter officers assume office on July 1 after being elected by a majority vote of the chapter.
2. Installation is not required to assume office. It is the election rather than the installation that confirms the member has been elected to the office.
3. **The elected officers will be installed at the June chapter meeting.**

C. Appointments

1. Appointed positions will serve terms per the authority of the President.
2. All Chairs, Co-Chairs and committee members unless designated by election or the chapter P&P are appointed by the chapter president.
3. Chapters may determine the methodology used to solicit members' interest in serving on a committee. (i.e., Sign Up Sheet, Committee Application, Volunteers etc.)

D. Resignations

1. If any elected officer resigns, relinquishes or ends her duties before end of term the officer must deliver written resignation to the chapter president to be shared with the membership via e-mail and/or letter to chapter PO Box.
2. It is requested that all resignations or intent to resign be notified to the chapter president as soon as the resigning officer is made aware that a resignation is pending / forthcoming.
3. A transition meeting must occur with either the chapter president or her designee no later than one week after resignation. All areas of the transition of officers as outlined in the Chapter Management Handbook and chapter P&P must be fulfilled.

Section 5: Impeachment

A. Impeachment Process

1. The formal process used to charge, conduct hearings and remove elected chapter offices from office for misconduct while in office.
2. The impeachment process must be carried out in accordance with the Chapter Management Handbook.

3. Appointed committee chairs, appointed positions and members are removed by the Chapter President, not by impeachment.
4. Any elected officer or elected position who has been impeached is ineligible for election to any other chapter office.

Section 6: Filling Vacancies

A. Chapter Officers

1. When a vacancy occurs in the office of President, the second highest ranking officer (e.g., Vice President) will become President to complete the unexpired term.

B. Other Positions

1. When vacancies occur in other elected officers or elected positions, they must be appointed by the President within no more than thirty (30) days.
2. The President can only appoint chapter members to elected offices or positions when the office or position is vacant due to a member not being elected during the chapter elections or due to an unexpected vacancy.
3. Only chapter members who meet eligibility requirements as defined in the chapter P&P for the office or position can be appointed to fill vacancies.
4. In the event the chapter President cannot fill the vacant office or position due to chapter member(s) not meeting eligibility requirements, or when no member is willing to serve, she will contact the Regional Director and request special dispensation to make an appointment.
5. In the event the chapter needs to hold a special election to fill a vacancy the Regional Director must be consulted and provide approval for all special elections for elected officers and elected positions.
6. The incoming president appoints any vacancies during an election year.

C. Minerva Circle

1. In the event a position becomes vacant on the Minerva Circle, the President will appoint a replacement within 24 hours. If there are no other trained chapter members to replace the vacancy, then a current member on the Minerva Circle will assume more than one role on the committee.
2. In the event The Leader of the Minerva Circle position becomes vacant the president will replace the LMC with a current trained member of the Minerva Circle.

D. Full term served

1. An officer elected or appointed position, committee chair, or committee member who has served more than half a term in an office is considered to have served a full term.

ARTICLE IV: COMMITTEE DUTIES, RESPONSIBILITIES AND MEMBERSHIP COMPOSITION

Section 1: STANDING COMMITTEES

Committees consist of chapter members that are elected or appointed to consider, investigate, perform a task or oversee a project/program on behalf of the chapter.

A. Executive Committee

1. The Executive Committee is comprised of the following officers: President, **First Vice President, Second Vice-President**, Recording Secretary, Corresponding Secretary, Financial Secretary, and Treasurer.
2. The Chair of the Committee is the Chapter President.
3. The President prepares the agenda for the Executive Committee.
4. Meets at the call of the President or at the request of a majority of Executive Committee members.
5. Represents and responds on behalf of the Chapter in emergencies when it is not feasible to present at either Executive Board or Chapter meetings.

B. Executive Board

1. The Executive Board is composed of all elected officers, elected positions, **appointed positions**, chairpersons of standing committees of the chapter and the **immediate past president**.
2. Is responsible for general management of chapter affairs between business meetings.
3. Makes recommendations to the body on committee reports for action.
4. **All officers and appointees are strongly encouraged to attend all workshops and sessions related to their office, position or chair(s) of a committee. offered at the Regional Conference and National Convention.**
5. **All actions by the Executive Board are subject to ratification by the Chapter at the next regularly scheduled chapter meeting.**
6. **All officers, elected and appointed positions, and chairs of committees are to keep and maintain all records, reports, etc. of the local chapter and Grand Chapter during their terms of office and turn them over to the First Vice-President.**

C. Arts and Letters

1. The Arts and Letters Committee promotes and supports cultural arts in the community and develop programs in accordance with the Grand Chapter's directions.

D. Budget and Finance

1. The Chair of the Committee is elected, and it is composed of about five (5) members, including the President, Financial Secretary, Treasurer, **Program Planning and Development Chair, Assistant Financial Secretary, and Investment Committee Chair**.
(Note: If Chapter Treasurer is not the chair of Budget and Finance Committee she must be elected. Please refer to Fiscal Officers Manual for the election guidelines of the Budget and Finance Committee Chair).
2. Any member of the current Internal Audit Committee cannot be a member of this committee.
3. Collect, review and, if necessary, revise all budgets submitted by chapter officers and committee chairpersons by October 1st.
4. Presents the annual operating budget for the ensuing fiscal year (prepared by the committee) to the chapter for approval by November of each sorority year.
5. Recommend general financial policies of the chapter.
6. Study and develop financial plans to strengthen financial base of the chapter.
7. Ensure at the beginning of each year, funds in the treasury are redistributed in accordance with the new budget.
8. Consider the financial needs of the chapter and recommend increase of dues.
9. Distribute final copies of the approved budget for the upcoming year by the January business meeting.
10. Review budget quarterly.
11. Will meet within two (2) weeks of receiving the Internal Audit report, with a minimum of four (4) meetings during each fiscal year.

12. If an impromptu budget reallocation is necessary due to an additional request for funds or notification of unused allocated money, a meeting will be scheduled to reallocate funds.
13. Ensure the following schedule is maintained:

MONTH	ACTION
October	Budget requests due to the Budget and Finance Committee from Chairpersons
October	Committee Meet to make Budget Recommendation
November	Operating budget for the ensuring year is presented at Executive Board and Chapter meetings for approval
January – December	Written Monthly Treasurer’s report and Financial Secretary report will be presented at Executive Board and Chapter meetings
March	First budget reallocation, if needed: Chairpersons will complete beginning year committee financial evaluation prior to Budget and Finance Committee meeting. Treasurer prepares a report to present to chapter
June	Second budget reallocation, if needed: Chairpersons will complete mid-year committee financial report prior to January Budget meeting. The Budget and Finance committee will re-evaluate budget year to date and revise if necessary. Treasurer prepares mid-year report
December- January	Treasurer prepares year-end report. Books completed and turned over to Internal Audit Committee
January- February	Submit required reports to Grand Chapter for compliance and turn over to Internal Audit Committee

E. Emergency Response

1. The Emergency Response Committee maintains sufficient levels of preparedness to respond to major natural disasters at the local level as well as per national mandates.
2. Develop, document, and execute a strategic plan that anticipates emergency situations in which members of the chapter might find themselves and proactively prepares sorors to survive such situations.
3. Adhere to the guidelines and instructions in the Emergency Response Toolkit.

F. Communications and Public Relations *

1. **The Chair of the Committee is the chapter Journalist.**
2. The Communications Committee maintains the chapter email distribution list and, will compile and update the chapter directory annually and, notify financial members with information regarding Omega Omega and other pertinent information when activated by the Chapter President.
3. Prepares press releases, distributes to the print and electronic media. (Star, Globe, and Call).
4. Prepares a newsletter periodically that will inform Chapter members of relevant activities and accomplishments of committees and members.
5. Obtains the services of a photographer and arranges for pictures to be taken of Chapter events.
6. Coordinates with Committee Chairs regarding newsworthy activities of their committees.
7. Sends pertinent Chapter news to Regional and Grand Chapter publications.
8. **In partnership with Technology Committee manages and monitors the chapter’s social media pages and accounts.**
9. **Oversees and provides for any other publications designated by the chapter.**
10. **Publicizes activities of the chapter to the local, regional, and Grand Chapter media.**

11. Adheres to Delta Writing Style Guide, Brand Style Guide and Internet Guidelines in accordance with the Constitution and Bylaws of Grand Chapter.
12. Assist committees with corrections and/or edits for approval by the chapter president for chapter publications.

G. Fundraising

1. The Fundraising Committee plans, organizes and coordinates appropriate events to raise funds for chapter programs and projects.
2. The Chair of Fundraising may be a member of the Budget and Finance committee.
3. Present the proposed fundraising activities to the chapter for final approval at the **June** chapter meeting to include the projected fundraising goal for each activity, a complete event budget with potential profit/loss statement, and the total projection for the fiscal year in the recommendation of activities.
4. Jointly implement all fundraising activities involving other committees. Any committee which plans an event intended to be a fundraiser must submit budget projections specific to that event, which must be approved by the chapter.
5. Chapters may not use funds raised from the public to give scholarships to the child of a soror in the chapter.
6. Financial Secretary or Assistant Financial Secretary must collect money on behalf of the fundraising committee.
7. After any fundraiser, a written financial report must be submitted within 30 days to the Treasurer and the Budget & Finance Committee for reconciliation. Once reconciled, the report is presented to the chapter.
8. Adhere to the fundraising guidelines outlined in the Fiscal Officers Manual and Chapter Management Handbook.

H. Heritage and Archives

1. The Heritage and Archives Committee may prepare materials for exhibition at conferences and other activities and keeps a scrapbook up to date, with documentary evidence of the activities of the Chapter.
2. **The Chair of the Committee is the Historian.**
3. **The Journalist serves as a member of the committee.**

I. Hospitality and Courtesies

1. The committee is responsible for extending courtesies, such as condolences, recognition to chapter members, to honor visiting Sorors fulfilling a speaking engagement, etc.
2. The committee is also responsible for playing a key role in setting a hospitable environment, which welcomes a sisterly spirit to our members, sorors and guests at chapter meetings, Delta sponsored events, as appropriate and other activities as deemed by the President and/or Chairperson.
3. The Hospitality and Courtesies Committee will work closely with the Membership Services Committee to provide appropriate courtesies in a timely manner.
4. The courtesies referenced in the guidelines with the exception of the Omega Omega Ceremony are extended only to Chapter members.
5. Each member and Soror will be responsible for contacting the President in case of an illness or death in her family. Such notification is also applicable during events of recognition and honor. Members are encouraged to send cards, visit or telephone sorors for personal courtesies.

6. An immediate family member is defined for the purposes of this policy as a spouse, son/daughter, parent, brother/sister, stepchild, step siblings, stepparent, parent-in-law, son/daughter-in-law, brother/sister-in-law, or grandparent/child.
7. The designated amount for a **card may not exceed \$8.00.**
8. The designated amount for a **planter may not exceed \$100.00.**
9. Adheres to the following procedures when performing the responsibilities of the committee:
 - a. Before sending a planter, ask the member if there are any allergies to plants or flowers.
 - b. No monetary donations will be made in honor of the deceased.
 - c. The Courtesy Committee will not share contact information for a family member of a Soror or Member who is ill, homebound, or deceased. However, the committee will share your contact information with a family member of the ill, homebound or deceased Soror or Member upon your request.
 - d. **Chapter Members (financial)**
 - 1) **Illness**
 - a) **Planter:** A member who is hospitalized for major surgery will receive a planter.
 - b) **Card:** Upon notification of a member who is homebound due to illness, a card will be sent.
 - 2) **Death**
 - a) **Planter:** Upon notification of the death of a member, member's spouse,, parent, sibling, child, grandchild, mother-in-law, father-in-law, a planter will be sent.
 - b) **Card:** For other relatives defined in this policy, a sympathy card will be sent to the member.
 - 3) **Congratulatory Cards**
 - a) Birth or adoption of a child or grandchild
 - b) Graduation or promotion
 - c) Recognitions/Professional Presentations
 - 4) **Weekly Chapter Publication**
 - a) Illnesses
 - b) Deaths
 - c) Congratulatory Events
 - d) Professional Presentations and Speaking Engagements
 - e) Professional Recognitions
 - 5) **Announcements: Chapter Members**
 1. Illnesses
 2. Deaths
 3. Birth or adoption of a child or grandchild
 4. Graduation or promotion
 5. Professional Presentations & Speaking Engagements
 6. Professional Recognitions

J. Internal Audit

1. The Internal Audit Committee consists of a Chair, elected by majority vote of the members present and voting, and **two (2) to six (6)** members appointed by the President to review the Chapter's records. The members of the Internal Audit Committee may not be current Financial Officers, Chapter President or

members of the Budget and Finance Committee but should have some knowledge of the chapter fiscal operations and general accounting procedures (i.e., past financial officers and members with an accounting or financial background).

2. Immediate past fiscal officers may serve as either chair or member as long as they avoid reviewing transactions which they may have been party to.
3. The committee reviews the chapter's financial records quarterly.
4. The committee verifies the existence of and chapter adherence to the internal controls.
5. Adhere to all of the internal controls as outlined in the Internal Audit Manual.
6. The committee will document and recommend improvements to the internal controls to address any weaknesses.
7. The audit committee completes Form IAR-1 audit worksheets as part of the quarterly review process.
8. The Summary Audit report is to be read at the Executive Board meeting before it is read at the Chapter meeting as outlined in the Internal Audit Manual.
9. The Detailed Audit report is to be given to the Recording Secretary and made available for review at the Executive Board and Chapter meetings.
10. The chairperson of the audit committee will submit the quarterly Internal Audit Report on-line in the Red Zone as outlined in the Internal Audit Manual.
11. The chairperson secures the books for the committee's audit of the 4th quarter transactions by the schedule outlined in the Internal Audit Manual.
12. If the services of a CPA are required, the Treasurer will then provide the books to the CPA for the external Review or Audit.
13. The treasurer obtains all documents and reports from the CPA by dates outlined in the Internal Audit Manual.
14. The chairperson will complete the Annual Internal Audit Report (IAR-1) in the Red Zone and upload the documents obtained from the CPA and the Signature Pages (signed by the audit committee members) into the Red Zone by the dates outlined in the Internal Audit Manual.
15. The chairperson reviews the CPAs report with the president and financial officers, then the Executive Board and finally the chapter.

K. Membership Services

1. The Chair of the Membership Services Committee is responsible for coordinating bonding and sisterhood activities to maintain chapter morale
2. The committee coordinates reclamation programs.
3. The Committee is responsible for the hospitality and courtesies extended to members included in the chapter P&P and others at the approval of the chapter.
4. Works with the Financial Secretary to keep a record of non-financial sorors for the purpose of reclamation.
5. Coordinates all membership activities as mandated by National Membership Services Committee.
6. Coordinates with the Financial Secretary the membership of new sorors entering the Chapter.
7. Records and acknowledges 25- and 50-years membership in Delta Sigma Theta.
8. Manages collegiate transition activities.
9. Collaborates with other chapter committees to perform their duties and services.
10. Is responsible for the following sub-committees:
 - a. **Collegiate Connection:** Plans and implements a program designed to reflect the objectives of the current Grand Chapter model.
 - b. **C.O.R.D.S. (Committee of Retired Delta Sorors):** provides fellowship activities for Sorors who are retired and/or free from employment.

- c. **Music:** Assembles and teaches songs to the Delta Choir and is responsible for music at all local meetings and other Delta functions where music is appropriate.
- d. **Roster:** Publishes a roster bi-annually, listing the chapter's elected and appointed officers, past presidents, and Sorors in the Greater Cleveland community as approved by the chapter for use by chapter members only.
- e. **Social:** Provides meals and refreshments for chapter events, when requested.
- f. **First Event:** Plans, recommends, and coordinates the first retention and reclamation event of the Sorority year. For alternating years, the committee will plan and coordinate an overnight retreat for the first retention and reclamation event of the Sorority year. Collegiate Transition will be acknowledged at this event.

L. Nominating

- 1. The committee will consist of one (1) Chairperson and no more than **four (4) members** of the chapter.
- 2. The committee will solicit and receive nominations from chapter members for all elected officers and positions, including the Minerva Circle, in order to create a slate of candidates.

M. Policies and Procedures

- 1. The Policies and Procedures Committee is responsible for drafting and submitting to the Chapter any amendments or changes that the Chapter or Grand Chapter deem necessary.
- 2. The Chair and members review annually the Chapter Policies & Procedures.
- 3. The Chair and members review, update, and submit the Chapter Rules of Order annually on or before June 30.
- 4. The Committee immediately reviews current Rules of Order and Policies and Procedures after each National Convention to ensure the chapter is not in conflict with recent developments.
- 5. The committee establish a timeline for receiving, reviewing, and submitting proposed Policies and Procedures amendments in accordance with Amendments for Policies and Procedures section of this P&P.
- 6. **The Parliamentarian serves as chair of this committee.**
- 7. **Solicit and submit recommendations from the chapter to Grand Chapter for the amendment of the National Constitution and By-laws prior to each National Convention.**

N. Program Planning and Development

- 1. Provide leadership, focus and coordination for implementation of the Chapter's public service and internal development programs.
- 2. **The Chair of the Committee is the First Vice President.**
- 3. **Serves as a member of the Budget and Finance Committee.**
- 4. Maintain a repository of knowledge about the Sorority's national program thrusts and initiatives.
- 5. Develop a plan with committee chairpersons, programs and projects to be implemented.
- 6. Review feasibility and coordinate implementation of national initiatives.
- 7. Conduct a chapter-wide evaluation survey of performance of all programs and activities and make recommendations to the Executive Board and to the Chapter.

O. Economic Development **

- 1. The committee will address issues concerning financial planning, money management, consumer education, investments and employment opportunities.
- 2. The committee will provide programs to assist chapter members and the community to start the journey to financial independence and economic empowerment.

P. Educational Development **

1. The committee implements national and local programs that promote academic excellence and provide financial support to students within the Chapter's service area.
2. Is responsible for the following sub-committees:
 - a. **Dr. Betty Shabazz Delta Academy:** The program enriches and enhances the education of young females between the ages of 11 and 14. Delta Academy supplements their studies in math, science and technology. It encourages them to dream, and also to prepare for full participation as leaders in the 21st century.
 - b. **Delta G.E.M.S. (Growing and Empowering Myself Successfully):** From the dreams formulated in Delta Academy, this program works with young women aged 14 to 18 to provide the framework to actualize those dream through the performance of tasks to develop goals leading to college and career.
 - c. **E.M.B.O.D.I:** The EMBODI program is designed to refocus the efforts of Delta Sigma Theta Sorority, Inc., with the support and action of other major organizations, on the plight of African American males. EMBODI is designed to address these issues through dialogue and recommendations for change and action.
 - d. **Teen Lift:** Plan and coordinate a program for young ladies who are high school seniors based on the Sorority's Five-Point Program.
 1. Develop and administer the Teen Lift program, including written criteria, application, distribution, and selection process approved by the chapter at the October chapter meeting.
 2. The Chair presents a pre-program/event budget to the Treasurer and the Finance Committee prior to each fundraiser, to ensure all necessary fees and expenses have been captured in the budget and ticket/sales price(s).
 3. Submit a written financial reconciliation report within 30 days after the event, to the Treasurer and the Finance Committee.
 4. Present a final program/event report with the financial reconciliation report to the chapter.
 5. Distribute awards in accordance with approved program guidelines.
 6. The Chair submits vouchers to the Treasurer to disburse funds to recipients within 30 days of verification.
 7. If a twelve-month period passes and a participant's award is not claimed by the recipient, the funds will return to the fund of the Teen Lift program.
 8. Send a letter by certified mail and return receipt to inform the recipient of the forfeiture of the award.
 9. An award recipient may request a deferment of funds not to exceed a full academic year. The request must be made in the form of a letter to the Teen Lift Committee.
 10. The new provision will be included in the award notification letter to all recipients.
 11. The Chair provides a written report to the Treasurer indicating that funds have been disbursed to awardees.
 12. The Chair provides a final written report to the chapter that reports the names of the awardees, the amount of the award distributed to each awardee, and the total awards disbursed for the sorority year at the June chapter meeting.
 13. The chair(s) of the Committee will be appointed by the President.

14. Requirements for Teen Lift applications and other Chapter committees and programs, which provide participants with monetary awards from committee funds, will be clearly set forth in the application criteria for the youth served.
15. Criteria for monetary awards, or other contribution, gift or benefit to a participant, is based on the net proceeds after payment of program/event expenses, and should these proceeds be available, be awarded in accordance with the program and distribution policies approved by the chapter.

e. Teen and Young Mothers Support:

1. The program implements a program designed to give support and assistance to teen and young mothers with families who have infants and toddlers.
2. The committee will provide an array of services and programs for teen and young mothers, which will assist them in eliminating barriers that may prohibit their success in caring for themselves and their children.
3. The goal of the committee is to partner with community organizations that have programs in place to support this initiative.

Q. International Awareness and Involvement **

1. Through international awareness and involvement projects, members of the chapter and the community will broaden their knowledge and understanding of nations other than their own, increase interest in international affairs, and aid in developing a greater appreciation for people of different background and cultures.
2. The chapter supports the continuation and expansion of the international awareness and involvement agenda.
3. It is the duty of the committee to recommend the chapter's fiscal support for the IAI Sustainability Plan.

R. Physical and Mental Health**

1. The Physical and Mental Health committee develops and coordinates health and wellness. This committee provides information and programs on physical health and mental well-being for the membership and the community.
2. This committee provides information and programs on physical health and mental well-being for the membership and the community.
3. Is responsible for the following subcommittee:
 - Domestic Violence Awareness
 - a. This subcommittee plans and implements a program to support victims of violence.
 - b. Educates and enhances awareness among women, men, and children of the issues surrounding domestic violence, human trafficking, and bullying.

S. Risk Management **

1. The Chair of the Committee is the Risk Management Coordinator.
2. Ensure chapter administers all youth programs and initiatives consistently and minimizes harm or injury to youth as well as mitigates the probability of the Sorority incurring liability
3. Follow all national and regional guidance regarding compliance, reporting, and chapter accountability.

**** May be a Standing Committee**

T. Protocol and Traditions

1. It is the duty of the Protocol and Traditions Committee to support the chapter with the implementation of rules, customs, structure and standards that codify the behaviors and arrangements which ensure the perpetuation of reverence and decorum in all Sorority ceremonies.
2. Provides clear and authentic descriptions of the traditions and protocol of the chapter.
3. Provides a support system for the Chapter President and National and/or Regional Officers, Honorary Members, and other guests.
4. Provides support for meetings and applicable events; i.e., Founders Day, First Event, Fundraising and other special events.

U. Ritual and Ceremonies

1. It is the duty of the Ritual and Ceremonies Committee to support the chapter with the implementation of any chapter ceremonies (Chapter Meeting, Omega Omega, Rededication, etc.).
2. Review the Sorority's ceremonies and ritual activities to ensure the chapter conducts the ceremonies in accordance with the current Ritual.
3. Coordinates and provides the setup for all formal chapter meetings, initiations, re-dedications, Omega Omega and other ritualistic services.
4. Provides an inventory of chapter ritualistic properties to the Custodian, the maintenance of these properties, and notification to the Custodian of any lending, tracking, and return of chapter ritualistic properties as approved by the President.
5. Is responsible for the cleaning, replacement/repair of ceremonial robes and other ritualistic properties.

V. Scholarship

1. This committee is responsible for administering the scholarship program to maximize benefit to deserving students who aspire for a higher education.
2. Develop/recommend the scholarship criteria and the distribution of scholarship funds. (Note: If the chapter has specific scholarship criteria, requirements and selection procedures please detail in Appendix section).
3. Administer the scholarship program of the chapter by reviewing applications and making recommendations concerning the distribution of funds.
4. Develops and administers the scholarship program, including written criteria, application, distribution, and selection process to students in the Greater Cleveland Community and Cleveland Area Suburbs in accordance with requirements and selection procedures established by the committee and approved by the chapter at the October chapter meeting.
5. The Greater Cleveland Alumnae Chapter of Delta Sigma Theta Sorority, Inc. established a scholarship to honor the legacy of Madree Penn White, a Founder of Delta Sigma Theta Sorority, Inc., and member of the Omega Chapter (now Greater Cleveland Alumnae Chapter). To celebrate her as one of 22 visionary Founders and crediting her with conceiving the idea for a sorority that focuses on service and the advancement of women, this is the highest scholarship awarded annually to a female of African American heritage, who is a graduating senior who exemplifies academic excellence, strong leadership, community involvement, and has demonstrated financial need.

W. Social Action

1. The Social Action Committee implements the chapter's Political Awareness and Involvement Thrust in the community and develops programs in accordance with the Grand Chapter's directions.
2. Increases the knowledge of current national, state and local issues so that every Delta is informed.

3. Encourages active participation as individuals in political activity; work to enact national and local legislation of particular interest to African Americans and women.
4. Promoting social activism, targeted advocacy, and ongoing education specific to current and evolving local, state, national and international issues are some of the focuses of the committee.

X. Technology

1. The committee is responsible for addressing the communication needs of the chapter and implementing best practices to meet media and technology needs.
2. Creates, edits and maintains the chapter's website and social media platforms (i.e., Facebook, Twitter, etc.).
3. Implements technological solutions that aid in the efficiency and effectiveness of the chapter.
4. Monitors recommendations and requirements from the National Technology Committee, as presented in the Delta Technology Guidelines, while working with the chapter's leadership for implementation.
5. Provides chapter members with passwords to access documents via the chapter's "Restricted Area" for the "Members Only" portal.
6. Audit the security of the website through the use of sophisticated anti-virus protection, firewalls, and application-based updates.
7. Maintains, updates and when required, transfers, specific email address through the Chapter Email account (dstcleveland.org) for each member of the executive committee, executive board, and for other designated members upon approval of the chapter or President to support chapter communications, the business of the chapter, and to exchange and provide reports to be retained by the chapter.
8. Provides Login ID and password procedures for each specific email account to each member of the Executive Committee, Executive Board, and for other designees by the Technology Committee chair.
9. Provides Login ID and password procedures for the Chapter Website to chapter members to access website pages or links, and restricted access to areas for Sisters Only, membership, dues and chapter only event registration and payments.
10. Provides technical assistance for the chapter's members, committees, and for activities as needed, or upon timely request.
11. Educates chapter members on technological procedures and practices.
12. Monitors compliance of the Chapter and chapter members with the Delta Internet Guidelines promulgated by Grand Chapter, which include guidelines for Internet Home Pages of the Sorority's chapters, listing of current chapter officers, photographs of chapter activities and public service events, chapter history, links to national and regional websites, fundraisers, calendar of events.
13. Reports and documents any suspected violation to the Chapter President.

Y. Chaplain Council

1. Members of the Chaplain Council will assist the Chaplain in meeting the spiritual needs of the chapter and at the request of the president.
2. The Chaplain Council will consist of up to 15 members with the final approval of the president.

Z. Delta D.E.A.R.S. (Dedicated, Energetic, Active, Respected Sorors)

1. This committee magnify the great legacy of our sisterhood through sharing noteworthy experiences that encourage continued participation in acts of sisterly love and social justice for a Soror age 62 or older.

AA. Facility Services

1. Serves as a liaison between the chapter and the property owner or his/her designee to provide for the use of the property for the chapter.

2. Maintains keys for all points of access to and within the facility to assist the chapter, or its members in entering and exiting the building, as provided by the annual programs and calendar maintained by the chapter's First Vice President.
3. Provides necessary training for designated chapter members and committee chairs regarding security procedures for the facility.
4. Oversees the maintenance, custodial, and other such services which are to take place at the facility for areas used by the chapter.

BB. Investment

1. This committee provides and makes recommendations for investing and managing chapter investment funds with chapter approval.

CC. LEAD (Leadership, Excellence, Achievement and Development)

1. The purpose of LEAD is to enhance Sorors' personal, professional, and Delta leadership skills confidence and skills with the intent of growing committee membership, becoming committee chairs, and holding offices at the chapter, regional, and national levels.
2. Provide leadership programming.
3. Recruit eligible mentors from existing [chapter] membership.
4. Select mentees through an application process and conduct confirmation interview if needed.
5. Facilitate the matching process of mentors and mentees.

DD. Strategic Planning and Evaluation

1. Reviews the National Strategic Plan and develops the chapter action plan.
2. Conducts a chapter-focused needs assessment to determine gaps and opportunities.
3. After determining needs, develops actions that address the goals and objectives identified in the National Strategic Plan.
4. Outlines clear outputs and outcomes to support strategies,
5. Executes on identified strategies.
6. Measures and implementation efforts.

Section 2: Special Committees

These are committees that have a specific purpose, usually with a time limit in which to complete their assignment. When the task is done, the committee business is completed and dismissed.

A. Elections Committee

1. The Chair and members of the committee are appointed by the President after the Call for Nominations has been issued.
2. The Chair and committee conduct and oversee the election process of the chapter.
3. The Election Chair receives the slate from the Nominating Chair.
4. The Election Chair and committee prepare the slate in the form of a sample paper ballot or electronic ballot for chapter at the meeting prior to the election.
5. 60 days prior to the slate being presented to the Chapter, Elections Committee meets to:
 - a. Establish/review rules for elections.
 - b. Determine the balloting method (paper, machines, electronic device).
 - c. Set location.
 - d. Set time to begin and end balloting.

6. 30 days prior to Election Day the committee presents this same information to the Executive Board, and then to the Chapter for approval and prints ballot.
7. Sets up location for balloting.
8. Oversees the signing in of those eligible to vote and monitors the voting process.
9. Ensures the balloting starts and ends at the designated time.
10. Advises the Presiding Officer of the end of balloting.
11. Announces the election result.
12. The Elections Committee will consist of a chair and at least two members and may be supported by other committees in the performance of its duties as designated by the President.
13. Members may not be candidates in the election they are appointed to oversee.

B. Minerva Circle

1. Leader

The duties and responsibilities of the Leader of the Minerva Circle are detailed in the Membership Intake Program.

2. Minerva Circle Members

- a. The duties and responsibilities of the member of the Minerva Circle are detailed in the Membership Intake Program.
- b. Members are eligible to serve on this committee according to the criteria established in the Administrative Procedures for Membership Intake.
- c. At the conclusion of membership Intake, the Minerva Circle is dissolved.

C. Founders Day Committee

1. Plan and coordinate the program to honor the Founders of the Sorority between the months of January and March of each year.
2. Celebrations and other related activities (e.g., Responsible for coordinating The Rededication Ceremony) will be in keeping with the occasion.
3. Ensures that the 25 and 50 years of service awards recognition is a part of the Founders Day program.

D. National Pan-Hellenic

1. Represents chapter at monthly meetings.
2. Acts as chapter liaison to share Delta activities with other representatives and to present to the chapter information of the other organizations represented.
3. Chair will serve as the officer to the Pan-Hellenic organization when the chapter is up for rotation for a position.
4. Delta's voting and non-voting representation on NPHC is determined by the local NPHC chapter bylaws.
5. Local DST chapter must verify the NPHC chapter is in good financial standing with the National NPHC body.

E. Past Presidents Council

1. A chapter may include a past presidents' council as a special committee.
2. This council is comprised of past chapter presidents and the council services strictly and only at the request of the current president, who will appoint the chair of the council.
3. The council will convene at the request of the current president when there is a need for their collective wisdom on a specific issue.

4. Report meeting results to the current president if she is unable to attend the committee meeting.
5. Act only as a resource bank and/or provide historical context to assist the current president.

F. Step Team

1. The step team is a committee within the chapter and represents the chapter. No member is allowed to participate in any show unless she is in good standing with Delta, including being a member of the chapter.
2. For each event, the committee should submit, and receive the approval by the Chapter, a budget that includes revenue and all allowable expenses.
3. Must adhere to the Step Show Guidelines of the Sorority.
4. All team participation in event(s) must be approved by the President.

G. Convention and Conferences

1. Coordinates chapter participation in activities during the National Convention, Regional Conference, and other National, Regional, Statewide, and Cluster meetings and events.
2. Takes charge to support chapter participation in conference and convention fundraising activities.
3. Develops communication plan with ERT in case of emergency.
4. Maintains roster of Sorors in attendance along with lodging and contact information.
5. Coordinates logistics to and from the event.

H. Contract Coordinator(s)

1. Serves as the point of contact for all contract negotiations.
2. Reviews Contract Review Forms submitted by committee chairs.
3. Reviews all contracts, with the exception of vendor contracts that do not require changes to the chapter template, prior to the President signing of the contract.
4. Serves on a negotiations team with the Chapter President and the appropriate committee chair when a price negotiation for a contract is required.
5. Notifies the Treasurer to complete and submit the insurance application when the committee chair indicates the need for an insurance rider on the Contract Review Form.
6. Once contracts are reviewed and approved, signs and dates the document(s) indicating it has been reviewed and returns it to the Committee Chair to obtain the Chapter President's signature. **ONLY THE CHAPTER PRESIDENT CAN SIGN CONTRACTS FOR OR ON BEHALF OF THE GREATER CLEVELAND ALUMNAE CHAPTER.**

ARTICLE V: MEETINGS

Section 1: Executive Committee Meetings

- A. Will be called and scheduled by the President, as needed.
- B. Meets at least on a quarterly basis, or as frequently as needed at a time and place designated by the President.

Section 2: Executive Board Meetings

- A. Will be held on the **first Monday** for the months of **October through June**. There will also be an **Executive Board meeting prior to the September Chapter Meeting**. This meeting will be held in **August or September as determined by the Chapter President**.
- B. Meetings will start promptly at **6:30 p.m.**
- A. The Corresponding Secretary will notify members by written, electronic or verbal notice of the time and place of monthly meetings.

- B. Any necessary meeting adjustments can be made by the chapter president and approval of the Executive Board.

Section 3: Chapter Business Meetings

- C. Will be held on the **second Saturday** for the months of **September through June**.
- D. Meetings begin promptly at **10:00 a.m.**
- E. The Corresponding Secretary will notify members by written, electronic or verbal notice of the time and place of monthly meetings.
- F. Any necessary meeting adjustments must be approved by the Chapter.

Section 4: Committee Meetings

- A. Will be called and scheduled by the committee chairperson.
- B. The chapter committees will meet from **October through June** at a time and place approved in the chapter calendar.
- C. The committee chair must notify the **First Vice President** in advance to obtain approval of any change of the committee's meeting date(s) and/or location on the current chapter calendar.

Section 5: Call Meetings

- A. The President or written majority of the Executive Board may schedule call meetings, as necessary.
- B. The chapter will hold call meetings as deemed necessary.
- C. Call meetings must have a stated purpose and no other business will be conducted except the stated purpose.
- D. The chapter must be given prior written notice of at least ten (10) days.

Section 6: Notifications

- A. Corresponding Secretary and/or Recording Secretary will notify chapter members of chapter business meetings and other notifications as deemed by the President.
- B. Executive Board members are required to notify President (or designee) of absences from Executive Board and chapter business meetings 24 hours before the meetings.

Section 7: Chapter Meeting Business Attire

- A. In accordance with the current edition of the Protocol and Traditions Manual, under Proper Attire, business attire is required for business meetings.

Section 8: Electronic Meetings and Communications

- A. The Executive Board, Executive Committee, and chapter committees are authorized to meet by telephone conference or through other electronic communication media so long as all members can simultaneously hear others and participate during the meeting.
- B. All communication may be sent electronically in accordance with the Delta Technology Guidelines.

ARTICLE VI: QUORUM

Section 1: Definition

- A. A **quorum** is the minimum number of members who must be present at the meeting for business to be validly transacted.

Section 2: Executive Board Meetings

- A. A quorum consists of **25%** of Executive Board members. Percentage must be greater than or equal to 25%.

Section 3: Chapter Business meeting

- A. A quorum consists of **25%** of chapter members. Percentage must be greater than or equal to 25%. (A quorum is not required to begin the ceremonial opening, but no business can be conducted without a quorum).

Section 4: Committee meeting

- A. A quorum consists of **25%** of committee members. Percentage must be greater than or equal to 25%.

ARTICLE VII: RECORD RETENTION AND DESTRUCTION POLICY

Section 1: National Document Retention Policy

- A. The Chapter will adhere to the guidelines of the Sorority's Record Retention and Destruction Policy per the Chapter Management Handbook, with acknowledgement that no records are to be destroyed when the Sorority is in litigation.
- B. Records which are not designated as permanent should be destroyed based on the method appropriate for the record medium.
- C. Records should always be stored in a secure location in cabinets, containers or other airtight storage spaces that will preserve the quality of the records. Records containing confidential information, such as member records, financial data, and credit card information for example should be kept under lock and key or in restricted area with limited access.
- D. Paper records should be scanned and converted to electronic records, whenever possible. Electronic records require less storage space and are readily accessible. Electronic records should be backed up to external drives (unless otherwise specified) to ensure a minimal loss of data in the event of hard drive failure, theft or other loss of the original data.
- E. The retention timeframe will depend on the record type. Records designated as permanent should not be destroyed.

ARTICLE VIII: FISCAL POLICIES AND PROCEDURES

Section 1: Fiscal Roles and Responsibilities

- A. The **Greater Cleveland Alumnae Chapter** fiscal officers will follow the directives as defined in the current version of the Fiscal Officers Manual.

Section 2: Local Dues

- A. **Local Chapter Dues** – Members will be responsible for local dues according to the established fee voted upon by the chapter members.
 1. Local chapter dues will be **\$200.00** per fiscal year (January 1st to December 31st)
 2. Local and National dues are due and payable from July 1st – September 30th.
 3. Golden/Diamond Life members:
 - a. Pay local chapter dues and current per capita fee.
 - b. Not pay annual Grand Chapter dues
 - c. Not pay late and/or reinstatement fee

Section 3: Collegiate Sorors

- A. With appropriate documentation, local chapter dues will be waived for Sorors their first immediate year after graduating from a college or university. The Soror will be considered a member of the chapter once National dues are received and receipted at National Headquarters.

Section 4: Unconsumed Dues

- A. New initiates or other chapter members who graduate or transfer after paying dues can have the unconsumed portion of their dues transferred to their new chapter.
- B. Chapters are required to transfer unconsumed dues to a Soror's new chapter when requested by the Soror in writing.

Section 5: Transfer of Dues

- A. In order to transfer dues, the member requesting the transfer must complete the member information and former chapter section of the Dues Transfer Form.
- B. The chapter will follow steps detailed in the transfer of dues / unconsumed dues section outlined in the Fiscal Officers Manual.
- C. In the event a collegiate member who graduated in December immediately joins Greater Cleveland Alumnae, her dues are waived for the remainder of the business year.
 - 1. She can request that her unconsumed dues from the collegiate chapter be transferred to the Greater Cleveland Alumnae. Those funds must be kept separate from the chapter's operating funds. If the Alumnae Chapter waives local dues for a collegiate graduate for the current sorority year, unconsumed dues may NOT be requested.
 - 2. A line item is added on the financial report as a liability and the chapter cannot use those funds until they are transferred out or the time has expired in six (6) months.
 - 3. Then the funds can be used in the operating budget or for the new sorority year when the Soror will be required to pay chapter dues.
- D. Graduating Sorors have 6 months from their time of graduation to request a transfer of dues. After six (6) months, the chapter can transfer the funds to their operating account.
- E. When a Soror transfers dues to Greater Cleveland Alumnae, upon acceptance of the unconsumed dues, the Chapter Financial Secretary contacts national Information Systems at Delta Headquarters to have the Soror's information added to the online roster for Greater Cleveland Alumnae and advise the Treasurer.

Section 6: Travel Policy

A. Travel Policy for National Convention and Regional Conference Delegates

The travel policy for the voting and alternate delegate is:

- 1. Transportation
 - a. Personal Vehicle Mileage / Gas
 - 1) Reimbursement for use of a personal automobile is based on the published IRS/government rate mileage for the area. Rates are subject to change without notice.
 - 2) Mileage reimbursement as a primary mode of transportation is authorized only if this is more economical than any other type of public transportation, or if the destination is not otherwise accessible.
 - b. Rental Car
 - 1) The chapter will pay for approved use of a rental vehicle.

- 2) Reimbursement for a commercial rental vehicle as a primary mode of transportation is authorized only if the rental vehicle is more economical than any other type of public transportation, or if the destination is not otherwise accessible. Vehicle rental at a destination city is not reimbursable. Original receipts are required.
- c. Air Travel/ Bus Travel/ Rail Travel
 - 1) Airfare. Sorors are expected to obtain the lowest available airfare that reasonably meets travel needs.
 - a) Sorors are encouraged to book flights at least 30 days in advance to avoid premium airfare pricing.
 - b) Coach class or economy tickets must be purchased for flights with flight time totaling less than five consecutive hours excluding layovers.
 - 2) Bus Travel. Transportation provided that the cost does not exceed the costs of the least expensive airfare.
 - 3) Rail Travel. Transportation provided that the cost does not exceed the cost of the least expensive airfare.
 - d. Parking/ Ground Transportation
 - 1) The chapter will pay for approved use of daily parking at the conference or convention site when authorized for use of a personal automobile or a rental vehicle as set forth above. Original receipt supports the payment are required.
 - 2) If use of in and out parking privileges exceed the daily parking rate, reimbursement is limited to the daily parking rate.
2. Lodging
 - a. **Single Occupancy**
 - 1) The cost of lodging per night (room rate and tax only) will be reimbursed the Soror. The chapter will reimburse lodging expenses at reasonable, single occupancy or standard business room rates when the hotel or motel is one of the conference or convention sites
 - 2) If only **one** soror is authorized to represent the chapter, then she is Reimbursed 100% (per night) of the room rate. However, if two Sorors are authorized the representation of the chapter and chose to occupy separate rooms.
50% (per night) is reimbursed per night.
 - b. **Double Occupancy**
 - 1) The cost of lodging per night (room rate and tax only) will be reimbursed to the soror at reasonable, single occupancy or standard business room rates when the hotel or motel is one of the conference or convention sites.
 - 2) Single Occupancy: If only **one** soror is authorized to represent the chapter, then she is reimbursed 100% (per night) of the room rate. However, if *two* sorors are authorized to represent the chapter, and chose to occupy *separate* rooms, 50% (per night) is reimbursed per representative.
 - 3) Double Occupancy: If two sorors are authorized to represent the chapter and both occupy the same room, then each soror will be reimbursed 50% per night.
 3. Registration fees
 - a. The chapter will pay or reimburse registration fees.

- b. The original receipt to support the payment is required.
 - c. If attendee does not attend, reimbursement to the chapter may be required.
- 4. Subscription events
 - a. The chapter will not provide reimbursement for such events unless attendance is *required* for the event.
- 5. Meals
 - a. See Per diem.
- 6. Per Diem
 - a. The chapter per diem rates are based on the U.S. General Services Administration Guidelines, which vary by city location.
 - b. Per diem allowances are reimbursed after the trip is completed.

B. Travel Policy for Delta State Meetings, Delta Days at State, and other State/Cluster/Leadership Meetings Representatives

The travel policy for chapter representative(s) to state meetings is:

1. Transportation
 - a. Personal Vehicle Mileage / Gas
 - 1) Reimbursement for use of a personal automobile is based on the published IRS/government rate mileage for the area. Rates are subject to change without notice.
 - 2) Mileage reimbursement as a primary mode of transportation is authorized only if this is more economical than any other type of public transportation, or if the destination is not otherwise accessible.
 - b. Rental Car
 - 1) The chapter will pay for approved use of a rental vehicle.
 - 2) Reimbursement for a commercial rental vehicle as a primary mode of transportation is authorized only if the rental vehicle is more economical than any other type of public transportation, or if the destination is not otherwise accessible. Vehicle rental at a destination city is not reimbursable. Original receipts are required.
 - c. Air Travel / Bus Travel / Rail Travel
 - 1) Airfare: Sorors are expected to obtain the lowest available airfare that reasonably meets travel needs.
 - a) Sorors are encouraged to book flights at least 30 days in advance to avoid premium airfare pricing.
 - b) Coach class or economy tickets must be purchased for flights with flight time totaling less than five consecutive hours excluding layovers.
 - 2) Bus Travel: Transportation provided that does not exceed costs of the least expensive airfare.
 - 3) Rail Travel: Transportation provided that the cost does not exceed the cost of least expensive airfare.
 - d. Parking/Ground Transportation
 - 1) The chapter will pay for approved use of daily parking at the conference or convention site when authorized for use of a personal automobile or a rental

- vehicle as set forth above. Original receipt supports the payment required.
- 2) If use of in and out parking privileges exceed the daily parking rate, reimbursement is limited to the daily parking rate.

2. Lodging

a. Single Occupancy

- 1) The cost of lodging per night (room rate) and tax only) will be reimbursed to the soror. The chapter will reimburse lodging expenses at reasonable, single occupancy or standard business room rates when the hotel or motel is one of conference or convention sites.
- 2) If only *one* soror is authorized to represent the chapter, then she is reimbursed 100% (per night) of the room rate. However, if two Sorors are authorized to represent to represent the chapter, and chose to occupy separate rooms 50% (per night) is reimbursed per night.

b. Double Occupancy

- 1) The cost of lodging per night (room rate and tax only) will be reimbursed to the soror at reasonable, single occupancy or standard business room rates when the hotel or motel is one of the conference or convention sites
- 2) Single Occupancy: If only *one* soror is authorized to represent the chapter, then she is reimbursed 100% (per night) of the room rate. However, if two sorors are authorized to represent the chapter, and chose to occupy separate rooms, 50% (per night) is reimbursed per representative.
- 3) Double Occupancy: If two sorors are authorized to represent the chapter and both occupy the same room, then each soror will be reimbursed 50% per night.

3. Registration Fees

- a. The chapter will reimburse registration fees.
- b. The original receipt to support payment is required.
- c. If attendee does not attend, reimbursement to the chapter may be required.

4. Subscription events

- a. The chapter will not provide reimbursement for such events unless attendance is required for the event.

5. Meals

- a. See Per diem.

6. Per Diem

- a. The chapter per diem rates are based on the U.S. General Services Administration Guidelines which may vary by city location.
- c. Per diem allowances are reimbursed after the trip is completed.

C. Travel Policy for DDNC, DDUN and other National/Regional Meetings Representatives

The travel policy for chapter representative(s) at other national / regional meetings is:

1. Transportation

a. Personal Vehicle Mileage / Gas

- 1) Reimbursement for use of a personal automobile is based on the published IRS/government rate mileage for the area. Rates are subject to change without notice.

- 2) Mileage reimbursement as a primary mode of transportation is authorized only if this is more economical than any other type of public transportation, or if the destination is not otherwise accessible.
 - b. Rental Car
 - 1) The chapter will pay for approved use of a rental vehicle.
 - 2) Reimbursement for a commercial rental vehicle as a primary mode of transportation is authorized only if the rental vehicle is more economical than any other type of public transportation, or if the destination is not otherwise accessible. Vehicle rental at a destination city is not reimbursable. Original receipts are required.
 - c. Air Travel / Bus Travel / Rail Travel
 - 1) **Airfare.** Sorors are expected to obtain the lowest available airfare that reasonably meets travel needs.
 - a) Sorors are encouraged to book flights at least 30 days in advance to avoid premium air pricing.
 - b) Coach class or economy tickets must be purchased for flights with flight time totaling less than five consecutive hours excluding layovers.
 - 2) **Bus Travel.** Transportation provided that if the cost does not exceed the cost of the least expensive airfare.
 - 3) **Rail Travel.** Transportation provided if the cost does not exceed the cost of the least expensive airfare.
 - d. Parking / Ground Transportation
 - 1) The chapter will pay for approved use of daily parking at the conference or convention site when authorized for use of a personal automobile or a rental vehicle as set forth above. Original receipts to support payment are required.
 - 2) If use of in and out parking privileges exceed the daily parking rate, reimbursement is limited to the daily parking rate.
2. Lodging
- a. Single Occupancy
 - 1) The cost of lodging per night (room rate and tax only) will be reimbursed to the Soror. The chapter will reimburse lodging expenses at reasonable, single or standard business room rates when the hotel or motel is one of the conference or convention sites
 - 2) Single occupancy: If only one soror is authorized to represent the chapter, then she is reimbursed 100% (per night) of the room rate.
 - b. Double Occupancy
 - 1) The cost of lodging per night (room rate and tax only) will be reimbursed to the soror at reasonable, single occupancy or standard business room rates when the hotel or motel is one of the conference or convention sites
 - 2) Single Occupancy: If only *one* soror is authorized to represent the chapter, then she is reimbursed 100% (per night) of the room rate. However, if two sorors are authorized to represent the chapter, and chose to occupy separate rooms, 50% (per night) is reimbursed per representative.
 - 3) Double Occupancy: If two sorors are authorized to represent the chapter and both occupy the same room, then each soror will be reimbursed 50% per night.
3. Registration fees

- a. The chapter will reimburse registration fees. The original receipt to support the payment is required. If the attendee does not attend, reimbursement to the chapter may be required.
- 4. Subscription events
 - a. The chapter will not provide reimbursement for such events unless attendance is required for the event.
- 5. Meals
 - a. See Per diem.
- 6. Per Diem
 - a. The chapter per diem rates are based on the U.S. Government Services Administrative Guidelines vary by city location.
 - b. Per diem allowances are reimbursed after the trip is completed.

D. Advancements and Reimbursements

1. Upon request, the chapter will advance/reimburse the approved chapter representatives for approved meetings for any of the applicable expenses registration, travel, per diem etc. in accordance with the chapter travel policy.
2. Any funds unconsumed must be returned to the chapter within 30 days of event close.
3. Reimbursement for travel will be based on reasonable and customary transportation rates, and consultation with the chapter Budget and Finance Committee. The current published IRS/government rate will be applied for mileage for the area, and the U.S. General Services Administration Guidelines, which vary by city location, will be applied for meals. Rates are subject to change without notice.
4. To receive reimbursement, the delegate will obtain a copy of the reimbursement schedule from the Treasurer or chapter website for the current sorority year and submit a payment Voucher and attach the original Travel Expense Reimbursement Form and all receipts. Alcoholic beverages are a non-reimbursable expense and should not be included in any meal receipt.

Section 7: Purchase Order/Reimbursement Expense Voucher

- A. Refer to current issue of the Fiscal Officer's Manual for guidelines and chapter requirements.

Section 8: Method of Payment

- A. Payment of dues may be in cash, personal checks, money orders or cashier's checks. **Ten (10)** days prior to due date, all payments will be remitted in certified funds in the form of cashier's check or money order. When chapters are remitting dues and fees to the Finance Department at National Headquarters, they must use the Echeck system in the Red Zone.
- B. Merchant accounts and/or electronic payment systems may be used as an alternate payment method for committee activity and dues. **(Note: The inclusion of merchant accounts must have chapter approval)**
 1. The Chapter will ensure adherence to the newly revised Fiscal Officer's Manual for related merchant and/or electronic payment system accounts.
 2. In accordance with the vendor's guidelines, the fees to use merchant accounts and/or electronic payment systems may be passed on to individuals who use these methods.

C. PROCEDURES for Use of PAYPAL

1. Responsibility – The President is ultimately responsible for the account. If there is a problem, the President will be contacted, and she will notify the Treasurer in order to resolve the problem.

2. **USE** – The PayPal Business account will be used to collect any form of income generated by the chapter including, but not limited to, event sales, insufficient funds fees (NSF) from returned checks, donations, and dues. The use of the account for ticket sales must be approved by the Executive Committee.
3. The PayPal Business account will not be used for the sale of official Sorority merchandise (e.g., Ritual, Sorority Pin, etc.).
4. The PayPal Business account may be used to collect payments to the chapter of any kind, subject to approval by the Executive Committee, and related fees. Such collected payments include, but are not limited to, NSF fees, ticket sales, collections, donations, and dues. Fees related to payment of dues and NSF will be paid by the Soror.
5. The Chapter PayPal Business account will not be used to collect money on behalf of any other organization. Donations made through the account are not tax deductible even if later transferred to a 501(C)(3) organization.
6. **FEES** – The fees to use PayPal will be incurred by each committee who then must include an estimate of projected PayPal fees for their events and activities with their yearly budget requests.
7. **ACCESS**- Only the President, Treasurer, Financial Secretary, and Assistant Financial Secretary will be registered users of the PayPal Business account.
 - a. Using the PayPal transaction history and settlement report as her source document, the Financial Secretary and Assistant Financial Secretary will provide to the Treasurer a report summarizing all funds received via PayPal. This report will be done monthly (bi-weekly if usage is high).
 - b. Upon notification from the Financial Secretary and Assistant Financial Secretary that a report has been prepared, the Treasurer will initiate an Electronic Funds Transfer (EFT) from the PayPal account to the chapter bank account.
8. **EMAIL** – A separate email account will be established to receive transaction notices for the PayPal Business account.
 - a. The Login ID and password for the special email account will be provided to the President, Treasurer, Financial Secretary, and Assistant Financial Secretary.
 - b. This email account will be monitored by the Financial Secretary or Assistant Financial Secretary regularly (at least every other day or daily during high volume use).
9. **TRANSITION OF OFFICERS** – Passwords associated with the PayPal Business account (including the dedicated PayPal email account) must be transferred and immediately changed during the transition of officers and when a pre-term change occurs in the office of President, Treasurer, Financial Secretary, or Assistant Financial Secretary.
10. Disbursements will be made by check upon the chapter bank account.

Section 9: Unconsumed Funds: Year End Reconciliation

- A. Upon reconciliation of chapter finances, elected officers and appointed committee chairpersons may request additional funds.
- B. Purchases not previously allocated will be presented for consideration through existing fiscal practices detailed in Chapter's Policies and Procedures. The policy of the **Greater Cleveland Alumnae** chapter is **unconsumed funds will revert to the general chapter fund for reallocation**.
- C. In the event of an emergency and the chapter is not in session, the Executive Committee will review and approve allocations to be approved by the chapter at the next chapter meeting.

Section 10: Insufficient Funds or Returned Checks Policy:

- A. The chapter will use the United States Postal Service, electronic mail, and other methods to contact the chapter member/patron involved to obtain funds for the returned check.
- B. Contact will be made as often as necessary to receive remittance for return checks.
- C. A member will reimburse the chapter the insufficient funds fee charged by the bank to the chapter with certified funds including the original check amount.
- D. A member with two (2) occurrences of insufficient funds within a sorority year will remit all future fees or payments in certified funds for the rest of the year.
- E. It will be the responsibility of the Financial Secretary and/or the Treasurer to collect money within thirty (30) days, in the form of cash, money order or cashier's check, in addition to any bank charges assessed from the maker of the NSF check.
- F. The Treasurer will immediately deposit the money and notify the Financial Secretary for the posting of income to the appropriate line item.
- G. A letter of notification will be sent from the Financial Secretary to the Soror.

Section 11: Fundraising

- A. Any committee which plans an event intended to be a fundraiser must submit budget projections specific to that event, which must be approved by the chapter.
- B. The Financial Secretary must collect money on behalf of fundraising committee.
- C. After any major activity, a written financial report must be submitted within 30 days to the Treasurer and the Budget and Finance Committee for reconciliation. Once reconciled, the report is presented to the chapter.

Section 12. Budgeting

A. Timing and Process

- 1. Budgets must be submitted by Officers and Committee Chairpersons no later than October 1st.
- 2. When no budget is submitted, the Budget and Finance Committee will use its discretion in allocating a budget for that Committee/Officer.

B. Chapter Approval

- 1. The budget must be presented to and approved by the chapter no later than November of each year.
- 2. No Committee can exceed its budget without written approval from the Executive Board. If time does not permit or in the case of an emergency approval from the Executive Committee must be obtained.

Section 13: Additional Fiscal Policies and Procedures

The chapter must adhere to the guidelines as specified in the current version of the Fiscal Officers Manual regarding but not limited to the following areas:

- A. Step Show Policy
- B. Bonding
- C. Membership Intake
- D. Voiding Outstanding Check Policy
 - 1. The following steps will be taken when a check has not been negotiated for a period of six months or more from the date of issuance.
 - 2. It will be the responsibility of the Treasurer to place a stop payment on the check with the financial institution and notify the Assistant Financial Secretary when the process is

- completed. Stop payment is placed at the discretion of the Treasurer when the check does not exceed the associated bank fee.
3. It will be the responsibility of the Assistant Financial Secretary to cancel the check and adjust the chapter financial records to return said funds to the appropriate line item or restricted account.
 4. A letter of notification will be sent from Financial Secretary to the payee, such as an individual, organization, or vendor, that the check has been canceled.
- E. Program and Event Sales Policy
1. All Chapter event sales for programs and events are final, and non-refundable. Event sales are only transferable for the event for which the sale was made.
 2. Excess proceeds from the chapter's ticketed or sales events that exceed expenses are returned to the chapter's general operating fund. The Budget and Finance Committee will make recommendations for a budget based thereon.
 3. Any gift or other item from a chapter event not distributed and/or sold at the event becomes the property of the chapter and must be inventoried and returned to the Custodian for storage and use by the Chapter, as approved by the President.
- F. Unclaimed Scholarship Funds Policy
1. Return unclaimed scholarship funds or monetary awards of the recipient to chapter restricted funds for the program if the recipient did not claim the funds or monetary award within a twelve-month period.
- G. For applicable committees planning special events (i.e., Fundraising, Teen Lift, Founders Day, First Event)
1. Event budgets are primarily based on projected ticket sales. In addition to ticket sales, funding sources may include ads, in-kind donations, sponsorships, and/or funding from outside organizations that meet Sorority guidelines and are approved by the Chapter President.
 2. Must submit a budget to the Budget and Finance committee for approval prior to beginning any ticket sales or soliciting any other funding.
 3. Must adhere to contract review procedures set forth in the Chapter's Policies and Procedures.
 4. May request an advance from the chapter. Disbursement of an advance is allowable upon an affirmative vote during a chapter meeting. Any overage is transferred to the general operating fund after financial close of the event.
- H. The chapter will pay all expenses of the Chapter President for chapter functions.

ARTICLE IX: NOMINATIONS, ELECTIONS AND VOTING PROCESSES

Section 1: Eligibility Criteria for Holding Elected Chapter Officer and Elected Positions

- A. Each Soror seeking an elected office or position in the **Greater Cleveland Alumnae Chapter** must meet the eligibility criteria as defined in the chapter Policies & Procedures.
- B. A candidate for chapter office or position must be financial with the chapter and Grand Chapter for the fiscal year in which the election takes place.
- C. If elected, the officer, chair, or committee member must maintain financial status during her term(s) of office as verified by the Financial Secretary as of June 30th of the current sorority year.

- D. Eligibility requirements: Must have attended at least one of the past three (3) National Conventions and one of the past three (3) Regional Conferences, or combination thereof prior to her nomination.
- E. Complete and turn into the Nominating Committee Chair or designee a Candidate's Profile at the designated time established by the committee for all candidates.
- F. The Candidate Profile will include:
 - 1. Completed Application or Candidate Nomination Form
 - 2. Delta Resume
- G. Candidate Data Profile Forms may be obtained from the Nominating Committee, Members Only Section of Chapter Website or other platform as approved by the chapter.
- H. Members of the Nominating Committee who decide to run for an elected position must resign from the committee **before** the "Call for Nominations" is issued. They are ineligible to be slated or run from the floor.
- I. If a member of the Nominating Committee desires to serve on the chapter's Minerva Circle as an officer or in an elected position, she must recuse prior to the Call for Nominations.
- J. Be present at the April election.
- K. A member may not hold two or more elected offices or positions.

Section 2: Nominations of Chapter Officers and Elected Positions

- A. The Nominating Committee initiates the "Call for Nominations."
- B. The Delta Profile Application will be available at that time of the call for nominations and must be completed by all who are interested in being nominated.
- C. All nominations will be presented in writing using the Delta Profile Sheet and will be submitted to the nominating chair by the established committee deadline for all candidates.
- D. The Delta Profile Application must be received by the nominating committee via the nominating committee e-mail or the approved submission format for all candidates by the establish deadline.
- E. The committee will develop the slate of candidates for chapter officers and elected positions utilizing the criteria set forth in the chapters Policies and Procedures.
- F. The Nominating Committee confirms the candidate's eligibility with chapter Financial Secretary, Treasurer and Chapter President.
- G. If a member is slated for and gets elected to two offices or positions, she must select which office/position she will accept immediately after getting elected to both.
- H. The office/position she does not accept will be treated as a vacancy and the chapter will follow the procedures for "Filling Vacancies."
- I. The call for nominations must include the following elected officers:
 - 1. Chapter President
 - 2. First Vice President
 - 3. Second Vice President
 - 4. Recording Secretary
 - 5. Corresponding Secretary
 - 6. Financial Secretary
 - 7. Assistant Financial Secretary
 - 8. Treasurer
- J. The call for nominations must include the following elected positions:
 - 1. Chair, Nominating Committee
 - 2. Nominating Committee Members (4); no more than eight (8) members
 - 3. Chair, Internal Audit Committee
 - 4. Chair, Budget and Finance Committee

- K. The Nominating Committee will also provide a Candidate Budget Form, instructions for campaigning and submission deadlines, to members seeking office for elected committee or position by January.
- L. All duly nominated candidates from the floor will complete a Candidate Nomination Form/Data Profile Sheet (application), submit a Delta Resume, Candidate Budget Form, and receive instructions for campaigning and submission deadlines.
- M. The Committee may solicit candidates for offices of the chapter. The committee will communicate with the Membership Chair (2nd Vice-President), Technology, LEAD, and other such committees considered appropriate by the Nominating Committee to consult with the development and solicitation of a pool of candidates to solicit for elected offices and positions.
- N. The Nominating Committee will verify the financial status of each nominee from the floor to determine financial eligibility.
- O. After verification of the financial status of nominees from the floor, the Nominating Committee will meet with all nominees.
- P. At that time nominees from the floor will be given a Candidate's Packet, which will contain at minimum:
 - 1. Candidate Nomination Profile Sheet
 - 2. Campaign Guidelines
 - 3. Candidate Financial Report Form
- Q. After the certifying and slating of the nominees, the Nominating Committee will introduce the candidates for election to the chapter.

Section 3: Timeline for Nominations of Chapter Officers and Elected Positions

- A. The timeline for nominating and elections is as follows:
 - 1. November**
 - a. Meet to establish rules and timelines.
 - 2. January**
 - a. Present information on positions, with detailed roles & responsibilities, and application and scoring rubric to Executive Board.
 - 3. January**
 - a. Present same information to Chapter for vote; distribute Call for Nominations; and accept applications.
 - 4. February**
 - a. Review applications; and seek applicants for unfilled positions.
 - 5. March**
 - a. Present Slate to Executive Board for information only.
 - b. Present Slate to Chapter, open floor for nominations.
 - c. All nominations received from the floor must be determined eligible prior to being slated. Nominations from the floor are only taken at this meeting and not on the day of elections.
 - d. Campaigning Begins.

Section 4: Campaigning

- A. Although campaigning is not mandatory, candidates have the option to campaign if desired.
- B. Campaign guidelines must be in the policies and procedures to give the candidate an opportunity to share her platform for the office.
- C. All campaign guidelines not covered in this section of the chapter Policies and Procedures must receive the vote of the chapter prior to implementation for each election.

- D. The Nominating Committee organizes, oversees, implements, and monitors all campaign activities.
- E. Slated candidates may officially begin campaigning immediately after the chapter meeting in which the slate is announced/presented.
- F. Slated candidates must end all campaign activities **by 11:59 p.m.** prior to the launch of the election ballot.
- G. Campaigning is restricted to within the sorority.
- H. If a candidate is recognized, all slated candidates **MUST** be recognized at chapter events, meetings, functions.
- I. Candidate forums are allowed and coordinated under the direction of the Nominating Committee.
- J. With the written approval of the nominating committee candidates may host meet and greet or reception events, which are social occasions to welcome and interact with members.
- K. Campaign donations and expenditure cannot exceed a total of **\$500.00**.
- L. Candidates may accept contributions from Deltas and non-Deltas.
- M. Once a candidate has reached the donation limit, she must stop accepting monetary and in-kind donations.
- N. Candidates are encouraged to use the “bcc” (blind carbon copy) option when sending campaign communication. This allows each recipient to only see their email address.
- O. Chapter leadership contact email addresses on chapter, regional or national websites, that are available to the public, may be used by candidates for the purpose of sending campaign material.
- P. With approval of the nominating committee candidates **may** use member directories of the chapter to campaign.
- Q. Email addresses must not be connected to the candidate’s business/work or official role in the Sorority.
- R. Candidates must adhere to and abide by the Delta Technology Guidelines.
- S. Candidates are not required to seek permission for photographs used in their campaign, either in print or electronic form (e.g., email, video, website, etc.).
- T. Candidates who use pictures of others **MUST** include the following disclaimer on all campaign materials (websites, emails, videos, flyers, postcards, ads, etc.) whether or not the candidate has or has not received permission to use an individual’s photograph:
 Disclaimer: The use of a photograph on my campaign literature does not imply an endorsement. Images are intended only to demonstrate actual events that occurred and interactions between individuals photographed.
- U. All campaign material (websites, email, campaign literature, videos, etc.) **MUST** contain a disclaimer: Disclaimer example: © 2021 Jane Violet Jones. Content should not be copied without permission or shared on social media.
- V. **All slated candidates are strictly prohibited from any campaign activity prior to the end of the March chapter meeting.**
- W. **Failure to adhere to the designated timeframe will result in disqualification from the election process. This includes the following:**
 - a. Distribution of print and electronic solicitation/campaign literature:
 - b. Sending communication, soliciting votes, endorsements, support, and testimonials from individuals
 - c. Telephone canvassing
 - d. Fund raising events
 - e. Any violation of the Delta Technology Guidelines.
- X. **Following the Call to Nominations and notification by the Nominating Committee that the applicant has been slated, and/or as a nominee from the floor, the applicant, candidate or nominee from the floor may establish a campaign committee to assist her with her campaign.**

- Y. Candidates may not distribute or post campaign material in the chapter's main meeting room or display a virtual campaign background during the March chapter meeting.
- Z. Candidates may post/display campaign material only outside of the chapter's main meeting room(s) at the end of the March chapter meeting.
- AA. Candidates are individually and financially responsible for any damage caused by display of their campaign material.
- BB. All campaign material must be removed before the start of the April chapter meeting.

Section 5: Procedure for Reporting Allegations of Violations

- A. Any chapter member may report an alleged campaign violation.
- B. The decision to disqualify or not to disqualify an applicant or candidate rests with the Chapter Nominating Committee.
- C. The candidate may report the decision to the Regional Director, Regional Representative and Member of National Scholarship & Standards for review to uphold or not to uphold the decision of the chapter Nominating Committee to disqualify an applicant or candidate.
- D. An alleged violation is reported in writing to the Chair of the Nominating Committee.
- E. Any alleged violation that occurs must be reported within 48 hours of discovery.
- F. The Chair of the Nominating Committee must reply in writing to the reporter acknowledging receipt of the allegation within 48 hours.
- G. Based upon an initial investigation conducted by the Chair and Members of the Nominating Committee, the Chair of the Nominating Committee will notify the applicant/candidate of the allegation.
- H. The applicant/candidate may submit a written statement and supporting documentation to the Chair of the Nominating Committee within 72 hours of notification of alleged violation.
- I. The Chair of the Nominating Committee will notify the applicant/candidate of her disqualification or reinstatement as an applicant/candidate.
- J. If the applicant/candidate is disqualified, then her campaign is ended.
- K. The Regional Director, Regional Representative and Scholarship & Standards member will either uphold the disqualification or overturn the Nominating Committee's recommendation to disqualify the applicant/candidate.
- L. The Regional Director, Regional Representative, and Scholarship & Standards member will inform the candidate with a copy to the Chair of the Nominating Committee.

Section 6: Nominations of Chapter Minerva Circle

- A. If the chapter votes to proceed with the Membership Intake Process, the chapter elects the members of the Minerva Circle in accordance with the current Administrative Procedures for Membership Intake.

Section 7: Elections

A. Election day procedures and timeline

1. Election of Officers and Elected Positions takes place at the **April** Chapter Meeting.
2. Chapter voting begins at a designated time on the chapter meeting agenda.
3. The Chair and Members of the elections committee issues the ballot to those members eligible to vote.
4. Only one ballot will be given to the eligible member during the time designated on the meeting agenda.

B. Voting guidelines

1. The chapter vote must be by secret ballot, so each member will be instructed to go to a designated area to vote and return to their seats.
2. Only the Elections Chair and committee can distribute, collect, and tally ballots.
3. Winners are determined by majority vote.
4. Majority Vote is more than half of the votes cast by members entitled to vote, excluding blanks, or abstentions. (Example: $19 \times \frac{1}{2} = 9 \frac{1}{2}$. 10 votes needed for a majority).

C. Re-balloting

1. If re-balloting is necessary, it must take place immediately during the same chapter meeting in which the election has occurred. A quorum must be present in order to re- ballot.

Section 8: General Voting Guidelines

- A. Refer to the current version of the Chapter Management Handbook for additional voting guidelines.
- B. The election of officers and elected positions must be by majority vote of the members present and voting during the **April** meeting.
- C. Voting on all issues not requiring a secret ballot will be by the raising of the “vote card” or **electronic voting devices**. (Note: Chapter may only use electronic voting if the electronic voting procedures have been approved by the chapter and included in the chapter Policies and Procedures).
- D. The Sgt-At-Arms does not assist with the counting of votes. Vote counting is the responsibility of the Recording Secretary and her assistants. The chapter should add assistant secretaries and not assistants Sgt-At-Arms if support is needed with vote counting. Additionally, the chapter may utilize use electronic methods to tally votes.
- E. It is the duty of the Elections Committee to conduct all balloting for Membership Intake and the Election of Officers. The Sgt-At-Arms may assist with the admittance of people into the chapter meeting but may not assist with the validation of eligible voters or any part of the election process.
- F. **The method of voting for chapter officers, elected positions, elected chair and committee members, and will be by ballot, machine, or electronic voting.**
- G. **Write-in candidates are prohibited and provisions for write-in candidates will not be included on the ballot.**

Section 9: Electronic Voting

- A. If the chapter is using a voting machine or electronic device, the Election Committee should confirm the printing of the ballot, to make certain that the names and positions are spelled and placed correctly.
- B. If the chapter requires the use of a ballot machine or electronic voting during its election process, the process for use needs to be included in the Policies and Procedures.
- C. **When the chapter elects to vote electronically, the Technology Committee will ensure that only the chapter members present for the meeting during which the election is held receive a ballot.**
- D. **Each member is only allowed to cast one ballot per election or run-off.**
- E. **The confidentiality of each member’s vote is maintained.**
- F. **The selected solution (platform) complies with the electronic voting specifications outlined in the Administrative Procedures for Membership Intake.**
- G. **Voting on all issues not requiring a secret ballot during a virtual meeting may be determined by a Poll of each member present during which the action item is voted upon. Each member is only allowed to enter one vote per action item.**

Section 10: Election Reporting

- A. Votes will be tallied by the Elections Committee and results will be announced prior to the formal closing of the meeting in which elections take place.
- B. The Chair presents the elections report.
- C. The Presiding Officer announces the results of the election and introduces the officers for the upcoming biennium.
- D. The Recording Secretary is given a copy for the minutes.
- E. Destruction of Ballots
 - a. After completion of an election or balloting on a motion, the elections committee places the ballots and tally sheets in the custody of the recording secretary, who keeps them under seal until the close of business of the next regularly scheduled chapter meeting.
 - b. Any challenges to the election results must be presented in writing to the chapter president, elections committee chair and regional director before the close of business at the next regularly scheduled chapter meeting.

If an election challenge is presented the ballots may not be destroyed until written permission is received by the Regional Director.

Section 11: Special Elections

- A. The Minerva Circle is elected at a special election prior to Membership Intake of the chapter using guidelines in the Administrative Procedures for Membership Intake
- B. The Regional Director must be consulted and provide approval for all special elections for elected officers and elected positions.
- C. Special elections cannot supersede the filling vacancies policy of the chapter.

ARTICLE X: INSTALLATION OF OFFICERS

Section 1: Guidelines for Installation of officers

- A. The ritualistic installation ceremony will be conducted during the final chapter meeting of the Sorority year.
- B. All outgoing officers, positions, and committee chairs will pass over the tools of their office to the incoming officer assuming those duties, with completion of transition of officers by July 1st.

ARTICLE XI: TRANSITION OF OFFICERS

Section 1: Procedures for conducting transition

A. Timing

1. The period between elections and assumption of duties for new officers is the start of the transition period.
2. The outgoing officer has sole responsibility of closing out all chapter requirements for compliance and submitting all paperwork to National Headquarters.
3. The incoming officer is a participant in all chapter related administrative activities.

B. Coordination

1. Transition of officers will follow procedures as outlined by the National Scholarship and Standards Committee in the Chapter Management Handbook.

ARTICLE XII: MEMBERSHIP INTAKE

Section 1. Membership Intake Process

- A. The Membership Intake Process is defined in the current versions of the Administrative Procedures for Membership Intake (APMI) and the Membership Intake Program (MIP).

Section 2: Minerva Circle

A. Handling Minerva Circle Members with Relatives as Applicant

1. The handling of applicants with relatives on the Minerva Circle is defined in the current versions of the Administrative Procedures for Membership Intake (APMI) and the Membership Intake Program (MIP).

B. Filling Vacancies

1. In the event a position becomes vacant on the Minerva Circle, the President will appoint a replacement within 24 hours. If there are no other trained chapter members to replace the vacancy, then a current member on the Minerva Circle will assume more than one role on the committee.
2. In the event The Leader of the Minerva Circle position becomes vacant the president will replace the LMC with a current trained member of the Minerva Circle.

C. Frequency

1. The chapter votes **at the October meeting in the second year of each administrative term** to proceed or not proceed with membership Intake.
2. A ten (10) day notification is sent to the members notifying them of another vote to proceed or not to proceed with Membership Intake.
3. If a chapter decides at a later point and time to rescind its vote to conduct membership intake, the motion to rescind must pass by a two-thirds (2/3) vote of those members present and voting on the motion.

ARTICLE XIII: CHAPTER REPRESENTATION

Section 1: National Convention and Regional Conference Delegates

- A. The Chapter President will serve as the voting delegate for National Convention and Regional Conference.
- B. **The First Vice President will serve as the alternate delegate for National Convention and Regional Conference.**
- C. During the year of elections, the incoming President is the National Convention and Regional Conference Voting Delegate; the incoming **First Vice President** serves as the Alternate Delegate to the National Convention and Regional Conference.
- D. Chapter representatives will be reimbursed in accordance with the chapter travel policy.
- E. **The voting and alternate delegate will present to the chapter a written Regional Conference or National convention report by the September chapter meeting.**

Section 2: Delta State Meetings, Delta Days at State, and other State Meetings Representatives

- A. Delta Days at State: The **President and Social Action Chair** will serve as representatives of the chapter.
- B. State Cluster: The **Chapter President [or designee]** will serve as representative for state cluster meetings.
- C. Other State and Local Meetings: The **Chapter President [or designee]** will serve as representative for any other Delta related meeting unless otherwise specified in the meeting invitation from the Region or State.
- D. Chapter representatives will be reimbursed in accordance with the chapter travel policy.

Section 3: DDNC, DDUN and other National/Regional Meetings Representatives

- A. Delta Days in the Nation’s Capital: **The President and Social Action Chair** will serve as representatives of the chapter.
- B. **DDUN: Social Action Chair, Chapter President, or International Awareness Chair** will serve as representative of the chapter.
- C. Other National Meetings: **The Chapter President** will serve as representative for any other Delta related meeting unless otherwise specified in the meeting invitation from the National or Regional Meeting.
- D. **A written report from the representatives will be presented to the chapter for Delta Days at the Nations/State Capitol.**

Section 4: Order of Succession

- A. If the President is unable to attend a National Convention or Regional Conference the replacement will be determined by order of succession: **First Vice President, Second Vice President, Recording Secretary, Treasurer, Corresponding Secretary** then Financial Secretary.
- B. If the President is unable to attend meetings as the chapter representative, she follows the order of succession for events in which the chapter funds cover the expenses.
- C. After exhausting order of succession, she may appoint the chapter representative from the membership...

ARTICLE XIV: MEMBERSHIP VERIFICATION PROCEDURES

- A. The chapter will adhere to the Chapter Management handbook when conducting on-site verifications of membership.

ARTICLE XV: INTERNET AND EMAIL POLICIES

- A. The chapter will adhere to the Chapter Management handbook, Delta Technology Guidelines and the Delta Style Guide for Internet Policies and Procedures.
- B. **Chapter Email Accounts**
 - 1. **A specific email address through the Chapter Email account (dstcleveland.org) will be established for each member of the executive committee, executive board, and for other designated members upon approval of the chapter or President to support chapter communications, the business of the chapter, and to exchange and provide reports to be retained by the chapter.**
 - 2. **The Login ID and password procedure for each specific email account will be provided to each member of the Executive Committee, Executive Board, and for other designees by the Technology Committee chair.**
 - 3. **Passwords associated with the specific Chapter Email account must be transferred and immediately changed during the transition of officers, appointed and elected positions, standing committee chairs, and when a pre-term change occurs.**

ARTICLE XVI: AMENDMENTS FOR RULES OF ORDER AND POLICIES AND PROCEDURES

Section 1. Procedures and Timing for Policies and Procedures Changes

- A. The Policies and Procedure Committee will monitor and review the chapter’s Policies and Procedures throughout the year to identify necessary updates or revisions to be recommended to chapter members.

- B. The Committee immediately reviews the current Rules of Order and Policies and Procedures after each National Convention to ensure the chapter is not in conflict with recent developments.
- C. When proposed recommendations are received from chapter members, the P&P Committee members will analyze them and determine if the proposals will effectively improve chapter functioning.
- D. The Policies and Procedures may be amended by a two-thirds (2/3) vote of members present and voting assembled at a regular meeting.
- E. Members must receive **10 day** written notification to vote on amendments to the chapter P&P.
- F. The proposed amendments must be presented to the Executive Board prior to being voted on by the chapter at a regularly scheduled chapter meeting.
- G. The timeline for chapter P&P updates and approval is as follows:
 1. **July – August**
 - a. Policies and Procedures Chair appointed by President.
 - b. Chapter members volunteer for/appointed to Policies and Procedures Committee.
 2. **September – November**
 - a. Policies and Procedures Committee convenes to review current Rules of Order Form, Policies and Procedures, Chapter Minutes, and any policy changes from Grand Chapter.
 - b. Policies and Procedures Committee educates chapter members on Policies and Procedures and Rules of Order content and timeline.
 - c. Policies and Procedures Committee invites chapter members to submit proposed changes and indicates timeline.
 - d. *The committee will consider all proposed amendments but does not ensure inclusion in its reports following review and deliberation regarding amendments to the Chapter’s Policies and Procedures.*
 3. **November – March**
 - a. Policies and Procedures Committee meets to review and prepare all proposed amendments.
 4. **April**
 - a. Policies and Procedures Committee reviews and discusses proposed amendments at Executive Board meeting.
 5. **April**
 - a. Policies and Procedures Committee reviews and discusses proposed amendments at chapter meeting.
 6. **May**
 - a. Policies and Procedures Committee follows the process for review and Chapter approval as described in the Policies and Procedures.
 - b. Chapter is given written prior notice for review and then approves by a two-thirds (2/3) vote at the chapter meeting.
 - c. *Policies and Procedures Committee notifies Executive Committee and chapter of the reading of the proposed amendments to the Executive Board and chapter. The proposed amendments are uploaded to the restricted section of the chapter website for Policies and Procedures for advance reading.*
 - d. *A written notification is sent to the financial members 30 days prior to the reading of proposed amendment changes.*
 - e. *The proposed amendments must be read at one regular monthly business meeting and voted upon at the next meeting.*
 7. **June**

- a. President and/or Policies and Procedures Committee submits the Rules of Order Form annually by June 30th.
- b. President and/or Policies and Procedures Committee submits Policies and Procedures, if changed, by June 30th

Section 2. Effective Date

- A. The Rules of Order and Policies and Procedures are submitted to the Regional Member of the National Scholarship and Standards Committee (S&S) and become effective upon receipt of approval from S&S.
- B. The chapter members must receive the updated documentation within sixty (60) days of the S&S approval.

ALL FORMS USED BY THE CHAPTER must be given to chapter members.

List forms used by the chapter in this section, such as:

1. Chapter Rules of Order Form
2. Scholarship Application
3. Chapter Vouchers/Check Request Copy of Travel Expense Report
4. Chapter Policies and Procedures Recommendation Form
5. Chapter and Committee Meeting Minutes Forms
6. Candidate Application for Office or Candidate Nomination Form (Must have at least one)
7. [Chapter Budget Template](#)
8. [Chapter Budget Committee Budget Request Form and Worksheet](#)
9. [Unbudgeted Request Form](#)
10. [Committee Deposit Report Form](#)
11. [Signature Event Pre-Budget Approval Request](#)
12. [Signature Event/Fundraising Event or Program Financial Reconciliation Report](#)
13. [Committee Report Form](#)
14. [Committee Program/Event Report Form](#)
15. [Committee Midyear/Final Report Form](#)
16. [Quick Reference Guide for Programs and Events](#)
17. [Membership Services Card](#)
18. [Chapter Properties Locator Log and Instructions](#)
19. [LEAD Mentor Application](#)
20. [LEAD Mentee Application](#)
21. [Candidate Financial Report Form](#)
22. [Travel Expense Reimbursement Form](#)
23. [Rituals & Ceremonies Borrowed Properties Form](#)
24. [Roster Verification Form](#)
25. [Communication and Public Relations and Technology \(CPRT\) Form](#)
26. [Delta Academy Application Form](#)
27. [EMBODI Application Form](#)
28. [GEMS Application Form](#)
29. [Teen Lift Application Packet](#)
30. [Teen and Young Mothers Support and Program Application](#)
31. [Contract Review Form](#)
32. [Vendor Engagement Form](#)